

Dear Colleagues,

Re: Changes to Ear, Nose and Throat (ENT) Referral Services

We are writing to inform you of upcoming changes to Ear, Nose and Throat referral services provided by BHRUT.

From 2nd November 2026 changes will be made to the services available for referral via the NHS e-Referral Service (e-RS). Please see below for details of the affected services and any action required.

Services being removed/closed

From **02 November 2026** the following service(s) will no longer be available for new referrals:

- **Ear Nose and Throat - General - Queen's Hospital RF4 - BHRUT**
Service ID: **216828**
Change: This service will close to new referrals.
- **Ear Nose and Throat - Nose & Sinus clinic - Queens Hospital RF4 - BHRUT**
Service ID: **840344**
Change: This service will remain active but will be restricted to referrals from Communitas only.

Action required: All adult ENT referrals, including Nose & Sinus referrals, should be directed to Communitas through the established community ENT referral pathway. Patients requiring secondary care assessment will be referred onwards to BHRUT by Communitas where clinically appropriate. Please note Sleep is no longer under ENT and must be sent to respiratory medicine.

Services remaining available

The following existing service(s) will remain available for referral and are not affected by this change:

- **Ear Nose and Throat - Paediatrics - Queen's Hospital RF4 - BHRUT**
Service ID: **232015**
This service is available for children under 3 years of age only. Children aged 3 years and above requiring ENT assessment should be referred to Communitas.
- **Urgent Suspected Cancer- ENT (No Neck Lumps) - QH RF4 – BHRUT**
Service ID: **5212066**
- **Urgent Suspected Cancer- NECK LUMP/THYROID - Queens Hospital RF4 - BHRUT**
Service ID: **5195064**
Urgent suspected cancer referral pathways remain unchanged and should continue to be used in accordance with existing referral criteria.

New services available

From **02 November 2026** the following services will be available for referral:

- **Ear Nose and Throat - ENT Emergency - Queens Hospital- RF4 - BHRUT**
Service ID: 8006499

Important information: please refer to the ENT Emergency criteria in the DoS, any referrals that do not meet the criteria will be rejected.

Please ensure that any new referrals from this date are directed to the appropriate service listed above.

Further information

For further information regarding these changes, or if you have any queries about the appropriate referral route, please contact **BHRUT e-Referrals Team**.

BHRUT e-Referrals Team Contact Details

Email: bhrut.e-referrals@nhs.net

Telephone: 0208 970 5708

Thank you.

