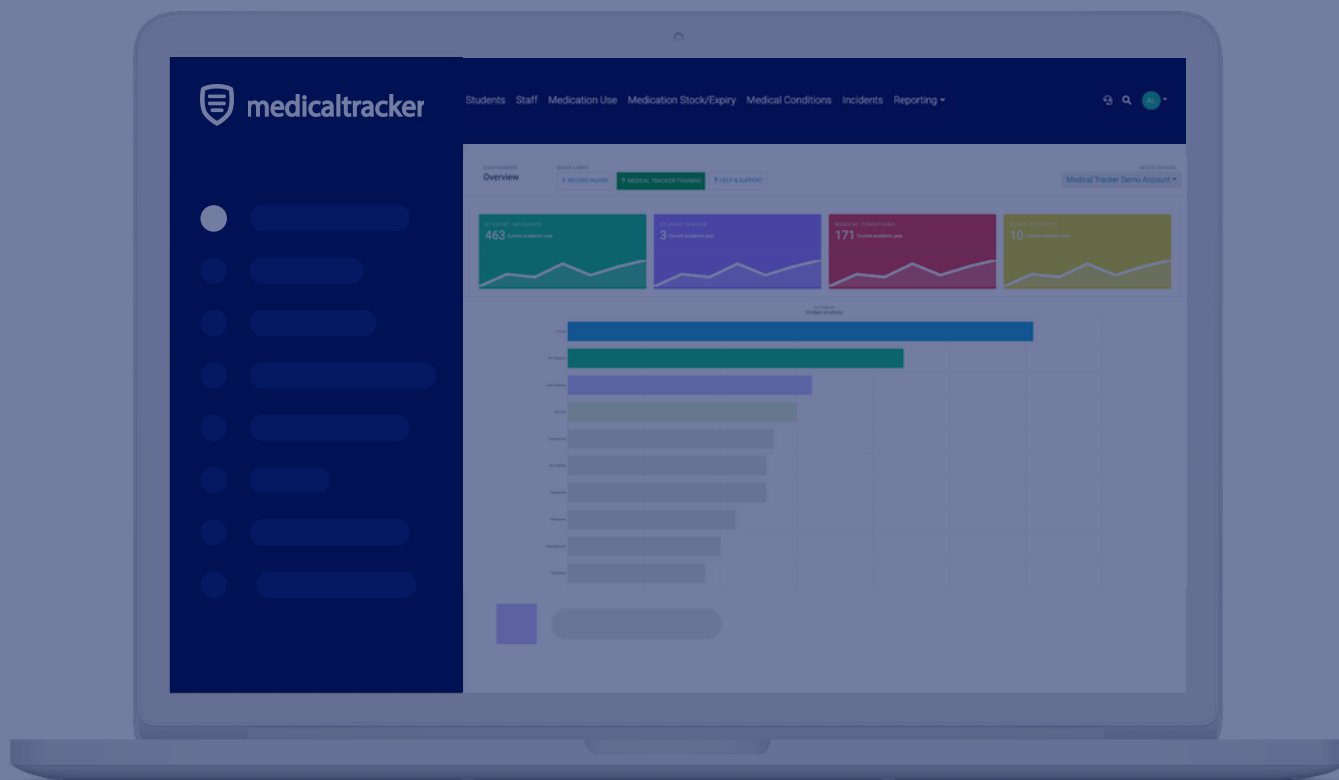




medicaltracker

The Benefits of Medical Tracker

Now partnering with



Proud to be saving lives with

**St John
Ambulance**



Medical Tracker (Conkaa Limited)
020 3868 0776 | www.medicaltracker.co.uk
25b Cornmarket, Penrith, Cumbria, CA11 7HS



medicaltracker

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Medical Tracker at a glance

The UK's leading all-in-one digital medical tracking platform for schools and MATs.



3,300+
Schools



18.5M+
Incidents tracked



120+
Multi-Academy Trusts

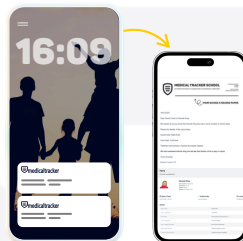


1.5M+
Students' health tracked

Medical Tracker digitises first-aid and healthcare, saving time and funds and keeping pupils and staff safer, all while installing a future-proof, strategic healthcare infrastructure.

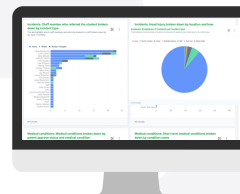


Logging

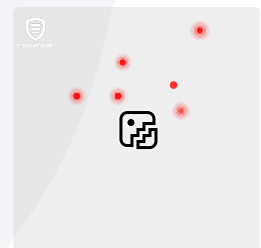


Communicating

1,784 INCIDENTS
483 MEDICATION
5 HOTSPOTS
23 LOCATIONS



Reporting



Changing

I can't recommend it enough! I'd even be happy to show other schools how to use it, as **it's so very simple! It's most definitely positively impacted our school's first-aid provision.**

John Andrews, School Business Manager, St John the Evangelist CE Primary School



Benefits for schools

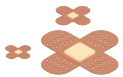
Common challenges for schools with first-aid and healthcare.



- ❌ **Paper-based accident books** record static data, and **big-picture visibility is unavailable to school leadership.**
- ❌ **Inconsistency of data recording** for injuries, illegible handwriting and spelling errors as well as forgotten incident details.
- ❌ **Time-consuming to record every injury, illness and mental health concern by hand**, particularly on busy days or break periods throughout the day.
- ❌ **Fear of non-compliance with DfE and HSE requirements.** Sometimes it's not always at the front of your mind to be compliant in times of emergency or busy periods.



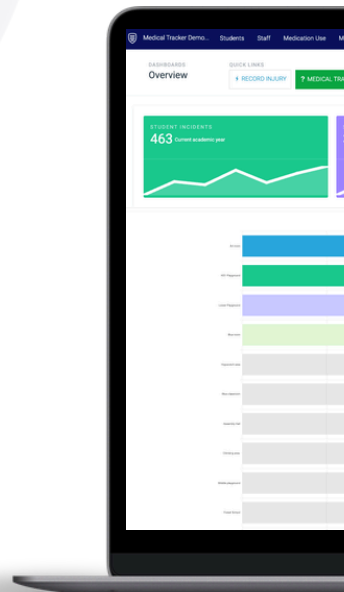
- ❌ **Pupil medication administration is not effectively tracked.** Missed or repeat dosages are an easy mistake to make but one that can, and should, be avoided.
- ❌ **Time-consuming to contact all parents/guardians after an incident.** The average school can see up to 50 incidents per day. That is 50 times a staff member needs to call home.
- ❌ **Creating reports for SLT or Governors will take days of staff time as they must collate paper records.** Multiple accident books in different areas of the school are a thing of the past.



- ❌ **Records need to be kept from a student's DOB until the student is 25 years old.** Not only does this data storage take up physical space, but if it needs to be accessed, quick and efficient identification is not easy when your school educates hundreds of children each year and keeps records for each of them.

Solutions with Medical Tracker

- ✅ **Centralised system:** Identify where specific schools in the trust need support and training.
- ✅ **Drop-down boxes for guaranteed DfE compliance.** Recorded incidents have DfE and HSE required fields as mandatory drop-down boxes. Your school stays compliant and consistent, every time.
- ✅ **Reports are created easily.** Reports for injury type, frequency, and location can be created easily.
- ✅ **Improved parent and carer confidence.** Parents are notified of pupil injury and follow-up care automatically and can be personalised with school branding and tone of voice to maintain continuity and consistency of communication. Certain injury notifications are also accompanied with NHS guidance so parents and carers are aware of symptoms to look out for.
- ✅ **Monitor first-aid provision.** Monitor all medication administered, their expiry and real-time stock levels.
- ✅ **Easy-to-use system.** Training is provided, regular support webinars are available and 1-to-1 support is enabled directly from your dashboard 5 days a week.





Benefits for Multi-Academy Trusts

1. Trust-wide standardisation without increasing school burden

Medical Tracker enables central teams to define consistent processes, forms, permissions, and reporting structures across all schools.

At the same time, the system remains intuitive and lightweight for individual settings, ensuring that standardisation does not translate into additional administrative pressure at the school level.

Trusts benefit from consistency; schools benefit from simplicity.

2. Centralised oversight and strategic visibility

Unlike systems designed primarily for individual school use, Medical Tracker provides trust-level dashboards and reporting.

This enables senior leaders to:

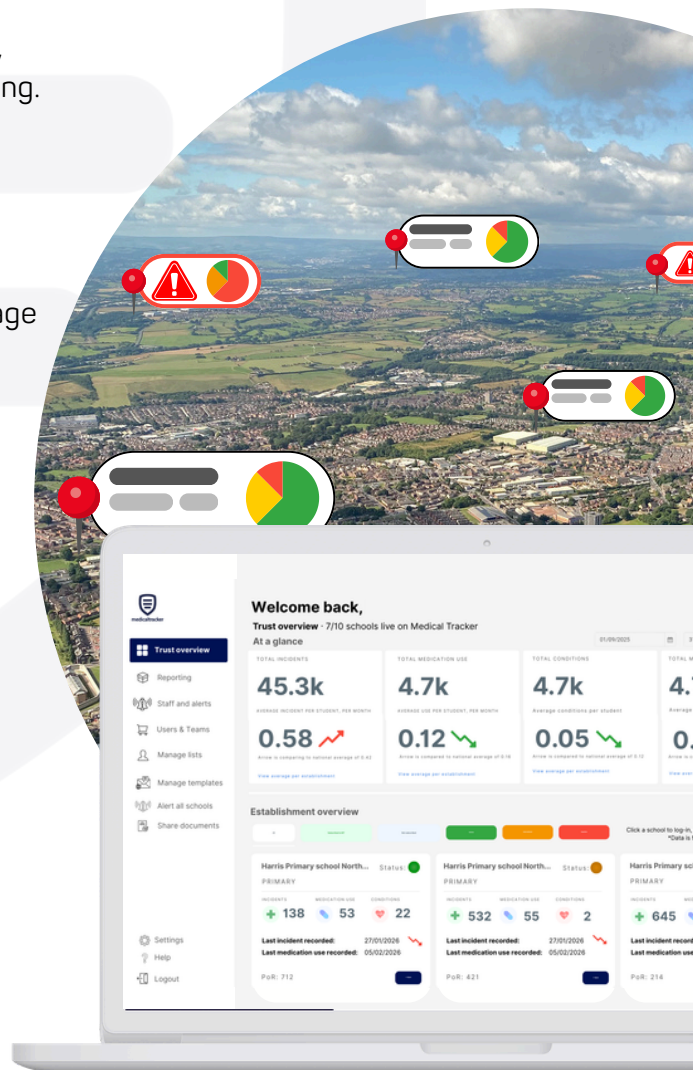
- Monitor incident volumes and patterns across schools
- Identify repeat injuries or emerging trends
- Review medication compliance and staff training coverage
- Produce audit-ready reports for trustees or inspectors

3. Education-specific compliance design

Medical Tracker is built exclusively for schools and trusts. Its workflows align with:

- DfE guidance
- Safeguarding expectations
- Health and safety obligations
- GDPR requirements

This sector focus ensures that compliance is embedded within the system's structure, rather than added retrospectively.



4. Proven scale across the sector

With more than 3,300 schools and over 120 trusts already using Medical Tracker trust-wide, the platform has demonstrated its ability to operate effectively across estates of varying size and complexity.

Adoption at this scale provides reassurance that implementation, training, and ongoing support are structured to meet the demands of large organisations.



5. Real-time parent communication & MIS integration

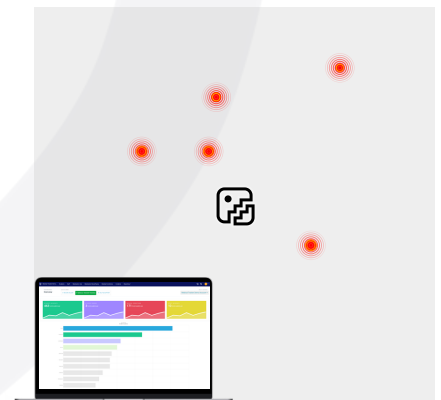
Medical Tracker integrates directly with a school's MIS, ensuring accurate, secure data synchronisation.

Automated parent notifications and digital consent processes improve transparency while reducing administrative duplication. For trusts, this means consistent communication standards across all schools.

6. Data that informs decisions

Beyond compliance, Medical Tracker enables trusts to use medical data strategically. Incident reporting becomes:

- A tool for identifying risk hotspots
- Evidence for resource allocation
- Insight into safeguarding patterns
- Support for wellbeing and inclusion planning



7. A long-term strategic partner

Founded in 2015, Medical Tracker is one of the longest-established digital health management platforms in the education sector.

Its continued growth reflects a sustained commitment to the needs of schools and trusts, not a short-term product offering, but a sector-specific solution developed in partnership with education leaders.

Medical Tracker for Healthcare staff

Record, log, track and notify in 3 simple steps, in under 30 seconds

1

Record using dropdowns

Record any incident using pre-populated drop-down menus, emphasising efficiency and ensuring that each incident can be recorded in under 30 seconds.

2

Save the record

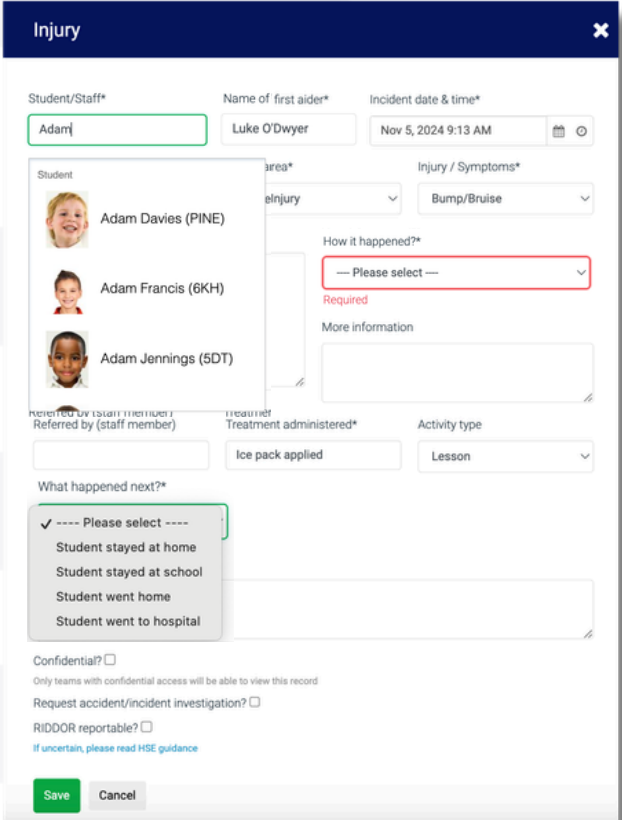
Records cannot be saved without completing the relevant statutory fields, so all records must adhere to the statutory DfE guidance on Medical Tracker.

3

Inform parents or carers and staff.

Parents: Customisable templates are automatically generated once an incident is recorded and sent via email.

Staff: Automated alerts can be configured to notify class teachers, SLT, or any staff member. Additionally, you can manually select a staff member to notify them via email from within Medical Tracker.




Now integrating with CPOMS!
One integration. Zero duplication.

We've built a direct integration that allows incident information to flow straight from Medical Tracker into CPOMS.

We've built this in a way that allows every school to use this feature in a way that makes sense for them. This means that every incident form will include an option to send the incident to CPOMS, and every user with permission to create incidents can do so.

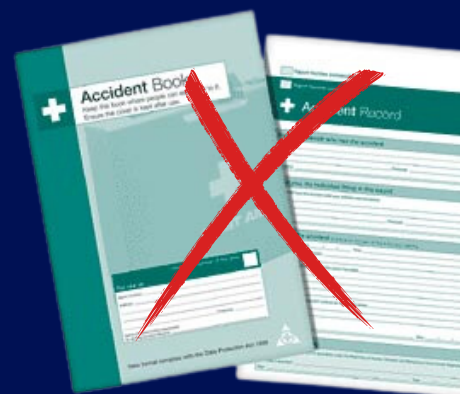


Medical Tracker for Office staff

- ✓ **No more sifting through paper books or asking colleagues for more information.** Find past records with simple filters in a centralised system.
- ✓ **Feel more confident in communicating with parents about their child's health.** Access full incident history records with a full audit trail of communications, permissions and medical administrations.
- ✓ **Stay informed in real time.** Receive alerts if a student has been sent home or has gone to the hospital due to injury or illness, so that the registers can be updated.
- ✓ **Take control of your school's medication stock.** Receive alerts when medication is about to expire and monitor whether a parent or carer has brought in new medication.
- ✓ **Improve your approach to GDPR compliant medication permissions.** Create medication consent records for short-term medication administration.
- ✓ Instant access to Individual Health Care Plans (EHCPs).
- ✓ **Support your colleagues.** Track first-aid qualifications and automate reminders to send eight weeks before expiration.
- ✓ **Get peace of mind with data.** Student, parent, and staff information automatically pulls from your MIS for easy setup.
- ✓ **Build tech confidence for you and your colleagues.** Simple-to-use drop-downs allow for easy recording, catering to staff members of any computing ability.

If you're still using paper, get rid of it and switch to Medical Tracker. **It has been a Godsend for us; it's so easy and in one place.**

Office Team, Harris Primary Academy Mayflower



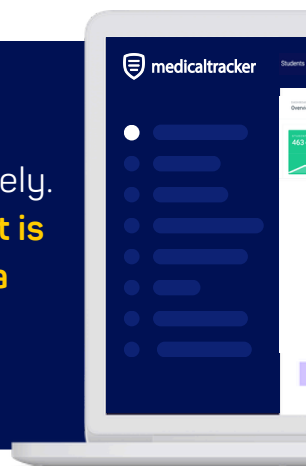


Medical Tracker for School Business Managers

- ✓ **Focus on valuable information over complex data.** Analysing where, when and how incidents are occurring through bespoke reports can influence resource allocation and future proofing.
- ✓ **Leverage proactive strategies to enhance your first-aid approach.** Shift away from time-consuming paper-based recording and tracking, which can make accurate data difficult to locate or even unavailable.
- ✓ **Make decisions based on evidence.** Gain an overview into trends and serious incidents to help prevent similar accidents in the future.
- ✓ **Make the platform work for you.** Automated alerts can be set up when serious incidents occur.
- ✓ **Take back vital control of your student and staff personal information.** Finding important, life-saving information instantly, instead of searching thousands of paper records.
- ✓ **Create better processes around school.** Ensure all records are accurate and compliant, and meet statutory guidelines effortlessly.
- ✓ **Drastically improve the parent-school relationship.** Instant automated communication with parents and carers removes the pressure of finding people to ensure important messages are relayed physically.
- ✓ Automated first aid qualification reminders.
- ✓ **Support your colleagues with a better system to boost their capabilities.** A central hub where all the relevant staff can have access to the school's medical records and student history.

It is rare to find a management information system that works so effectively. I have worked in 4 schools and have purchased Medical Tracker for all 4. **It is probably the best value software, both financially and operationally, that a school could purchase. I cannot praise it highly enough.**

Carol Rowlands, School Business Manager, Edward Wilson Primary School





Medical Tracker for Senior Leadership Teams

✓ Reporting for meetings

Reports can be generated for Governor, Child Protection or family meetings with simple exports to Excel or PDF. First-aid and healthcare have now become agenda items that you can report on with confidence in your data, your staff, and your school.

✓ Improved parent and carer confidence

In an ideal world, there would be endless possibilities for improving parent-school/staff relations, but most of these are beyond reach, and time is limited.

Enhancing the connection between a parent/carers and their child's mental and physical well-being while at school is a crucial strategy that can be implemented quickly by eliminating paper and installing Medical Tracker.

Customisable alerts can be sent to parents instantly or at designated times during the day to keep them informed of school incidents, reducing the risk of lost paper slips. Comprehensive audit trails of parent communications, permissions, medical administrations, and incidents now provide your staff with the confidence to communicate with parents on a much more detailed and personal level.

✓ Reduce serious incidents

Knowing how many children fall in your playground or how many visit your first-aid room each week is not enough. How can this data be used to inform decision-making?

- Does your school need to support students previously unknown to your safeguarding staff?
- Does your school need to alter lunchtime supervision rotas to improve visibility and safety?
- Could your estates team apply for funding to enhance heavy traffic areas due to the frequency of incidents?

Medical Tracker in your school is ultimately a means to make your school safer, improve processes, and ensure long-term compliance in handling student and staff medical records.

Day to day, our platform reduces workload, enhances efficiency, and supports healthcare staff in delivering care. Year to year, Medical Tracker helps save lives, decreases unnecessary expenditure, and makes your school safer for all.

✓ GDPR and DfE Compliant

Medical Tracker ensures that your school adheres to statutory guidance relating to students' health. The next time Ofsted comes calling, you won't be worrying about your handling of medical records.



Medical Tracker for Parents/Carers

- ✓ Emails replace paper slips, ensuring that parents are updated in real-time, making communication more effective and streamlined.
- ✓ Messages on paper can get lost and can be time-consuming, but parent updates aren't an issue with Medical Tracker, which eliminates the need to physically locate parents to communicate important messages.
- ✓ Poor penmanship can create problems with paper records, but on Medical Tracker, the information is clear and easy to follow while ensuring you meet statutory regulations.
- ✓ Medication expiry alerts can be sent to parents and carers to ensure that their child's medication is always up to date.
- ✓ Parents or caregivers will know if their child has taken their medication, if they have injured themselves, or if they have been feeling unwell.

Medical Tracker for Students

- ✓ Enhanced record-keeping means that students are better safeguarded.
- ✓ Access to important, potentially life-saving information can be improved significantly in emergencies through the use of individual student profiles.
- ✓ Trends can highlight the areas of the school where the most accidents occur, and action can then be taken to help prevent future incidents, making the school a safer place.



Department for Education

Preparing for DfE changes

Benedict's Law

School Allergy Safety Bill

Anaphylaxis happens more in school than in any other setting outside the home in the UK.

Allergies affect a significant number of pupils, and schools are one of the most common places where severe allergic reactions occur outside the home.

The new guidance means schools must move from informal processes to structured, auditable systems that support safe allergy management. Below are the key points of the new guidance:

1. Allergy safety will become a statutory requirement
2. Schools must implement clear allergy policies
3. Individual allergy action plans must be in place
4. Staff training will be expected
5. Access to emergency medication

Utilising Medical Tracker to make sure your school is prepared for the new statutory guidance.

To explore how this new guidance will impact your school and how Medical Tracker can support, we have put together a short PDF.

[Download our 'Impact for schools' PDF](#)

Every Child Achieving and Thriving

The governments white paper - February 2026

What this means for school healthcare departments, first-aid rooms and safeguarding teams.

Attendance is now statutory.

The DfE has set ambitious targets for attendance rates by the 28/29 academic year.

Wellbeing is now measured

A new Pupil Engagement Framework sets the expectation that by 2029, every school will monitor pupils' sense of belonging and engagement.

SEND is being rebuilt

The government is overhauling how schools support children with special educational needs and disabilities.

Education becomes a safeguarding partner

The Trust drive continues

The government is moving to a system in which every school is part of a school trust.

What is clear is that healthcare and safeguarding were at the centre of this new white paper. Preparation is key, but the lasting impact could be sustainable, safer schools.

[Read about how to prepare effectively](#)



Frequently Asked Questions

Is Medical Tracker quick to set-up?

You can access your Medical Tracker account instantly, and it takes about 10 minutes to be up and running, ready to make the most of the software. Once you submit your details, we will guide you through some simple steps to connect your MIS system and automatically update your student and staff data every 24 hours.

Can staff log-in simultaneously?

Yes, Medical Tracker can be used by multiple users simultaneously. As long as the users have permissions to 'view' records, they will instantly see when a new record has been added. Medical Tracker also defaults to show the medication administration or incidents that have occurred on that particular day so staff members can see if a student has already hurt themselves or has had medication administered.

Is Medical Tracker easy to use?

Yes, we understand that computing abilities vary among schools, so our software has been designed to accommodate this and is very intuitive and simple to use. When you log in to the software for the first time, you will be guided through several steps to help you get set up quickly and easily. If you have any questions, we also hold weekly webinars to walk you through the application, and we offer live chat, email, and phone support for all users.

Can you use iPads or tablets?

Yes, Medical Tracker has been designed to automatically adjust according to the device it is being used on. Currently, 27% of the 100,000+ Medical Tracker users log in through an iPad or tablet device.

If we decide to leave can we download our data?

Yes. All data on Medical Tracker belongs to the school. You can export your data at any time in a .csv (Excel) format. It is exported in an easy-to-use format, allowing you to continue creating reports, searching for records, and accessing your data even if you decide to stop using Medical Tracker.

Can you communicate with parents/carers?

Yes. By using preset email and letter templates, staff can send an email immediately upon recording an incident. If your school uses Schoolcomms, you can also text parents or carers within Medical Tracker using our simple integration. Additionally, you can document communication outside of Medical Tracker to ensure that details of telephone and in-person interactions are recorded.



Do you update the software with new features?

Yes, we have a team of developers who are consistently working to enhance the software for you and are updating the system with the features and capabilities most requested by the Medical Tracker community.

Will you communicate when new features are released?

Yes, we send out a monthly newsletter, The Tracker Times, to keep all users informed of new updates and more in the world of Medical Tracker. You are automatically subscribed to this newsletter with your user login. We have also created the largest online community of healthcare professionals in schools as we share useful resources, best practices and more. Subscribe below.

 **THE FIRST-AID ROOM** 

Patching up on policies and first-aid know-how.

2,000+ SUBSCRIBERS

As a medical community within schools, we all have a key mission: to improve the provision of medical support across the UK.

We know we can't do this alone, so Medical Tracker has created the largest organic online community of school nurses, business managers, healthcare staff and key stakeholders. We share useful resources and best practices every Tuesday.

JOIN THE COMMUNITY

Who can use Medical Tracker within the school?

We believe that all required staff in schools should have access to the data within Medical Tracker to ensure students are safeguarded, which is why we don't limit the number of users you can create. Each user can have different access rights to ensure your school's data is always protected. We have also designed Medical Tracker to be as easy as possible to use, catering to staff members with varying computing abilities.

Do we still need to keep any paper records for legal reasons?

No. Medical Tracker adheres to all necessary legal requirements.



medicaltracker

Don't just take our word for it  **TO VIEW**

A selection of our primary schools:



Oasis Academy Marksbury Road



Jesse Gray Primary School



Harris Primary Academy Mayflower



Coates Community Primary School

NEW



Edward Wilson Primary School

A selection of our secondary schools:



Cavendish School



Stocksbridge High School



Willingdon Community School



Regents Park Community College



Little Common Primary School

A selection of our video testimonials:



COGNITA SCHOOLS GROUP

“As a schools' group, we have the ability to monitor remotely. **We have found it much easier to look at accident/incident statistics within our schools, enable effective accident investigation and look at trends throughout our schools,** thereby providing tailored resources to support them”.

Helen
Consultant Nurse - Europe



LITTLE COMMON PRIMARY SCHOOL

“We love the ease of online, quick, paperless communication. **The reporting tools are powerful for DSL and health and safety use and the charts are a great visual for governor reporting”.**

Medical Tracker helped save a young girl's life, and sight.

[Learn more](#)

Louise Moor
Headteacher



EDWARD WILSON PRIMARY SCHOOL

“It is rare to find a system that works so effectively. I have worked in 4 schools and have purchased Medical Tracker for all 4. **It is probably the best value software, both financially and operationally, a school could purchase. I cannot praise it highly enough.”**

Carol Rowlands
School Business Manager



More than just a platform. A healthcare infrastructure

Our growing partner roster needs no introduction. As well as providing schools and Trusts with Medical Tracker, we also introduce them to a network of globally renowned organisations and charities that provide additional resources, IP, and support at no extra cost.

St. John Ambulance is the largest first-aid charity in the UK and is synonymous with emergency care and life-saving treatments. We're proud to collaborate with St. John Ambulance and to make it even easier for schools to access critical training and equipment.

Kitt Medical: As seen on Dragon's Den, co-founders Zak and James have created a life-saving product that addresses an overlooked need within schools: emergency allergy medication and training when needed.

It's time to take proactive action regarding allergy care, and Medical Tracker is delighted to support Kitt Medical's mission. With a Kitt, everyone in your school is protected.

Our work with SAPHNA and integration with CPOMS now supports school medical teams with the tools and channels they need to maximise their care while drastically reducing their workload.



The UK's leading digital first-aid and healthcare platform.
"THE DIGITAL ACCIDENT BOOK"



The UK's leading first-aid charity.



Fastest growing provider of life-saving Auto-Injector pens.
"THE DEFIBRILLATOR FOR ALLERGIES"



The UK's largest representative of school nurses.



The UK's leading safeguarding platform.



Let's improve your healthcare provisions

With Medical Tracker you can seamlessly and reliably manage every aspect of student and staff health management.

"If you are thinking about using Medical Tracker for your school, my advice would be to go for it!"

School Business Manager, Russell Lower School

Our data security certifications:



Integrates seamlessly with:



A selection of our partners:

