



~ Be a voice for our patients

NHS

Barking, Havering and Redbridge
University Hospitals
NHS Trust

Patient Partners

What is a Patient Partner?

A patient partner speaks with patients to listen to their experiences and gather feedback about their care. By sharing patient voices, they help healthcare teams better understand patient needs and improve services.

What skills do I need to become a Patient Partner?

- *Have strong communication skills and be an active listener*
- *Empathetic and compassionate approach*
- *Commitment to confidentiality and professionalism*
- *Ability to build relationships with both staff and patients*
- *A willingness and dedication to improve patient experience, including attending bi-monthly meetings*
- *Observant and able to share feedback in a constructive and supportive way*



Could this be you?

If you think this could be you, or would like more information please contact the voluntary services team.

bhrut.volunteering@nhs.net

