



**May 2026 issue 65**

**Your News for London SIT**

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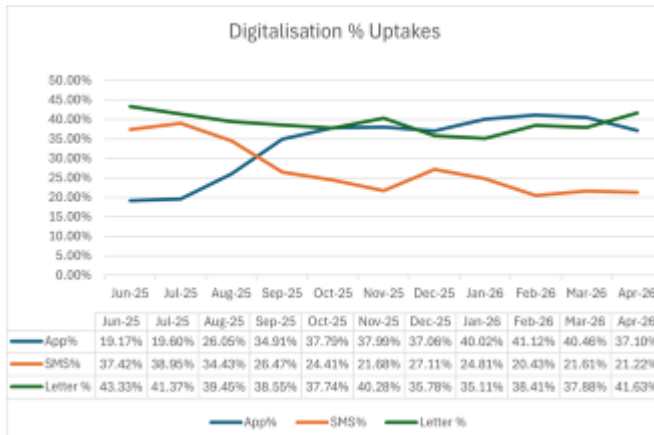
**CSAS News**



**Invitations**

A total of 373,217 invitations communications were sent in April 2026 compared to 394,459 sent in March 2026. A decrease of 21,242. Of the total invitation and reminder communications sent, invitations accounted for 52.69%.





### **Digitalisation Update**

In April 2026 the uptake figures are as follows;

**NHS App: 37.10%**

**SMS: 21.22%**

**Letter: 41.63%**

### **Information / Update**

In April, we said goodbye to ten members of the CSAS team who had taken voluntary redundancy. We will say goodbye to a further 3 members this month. As a result of these changes, we have been reviewing structures and workloads to ensure key tasks continue to be carried out and work is spread evenly across the teams.

One of the members we will lose in May is Louise Hennessy. Some of you may have met Louise at programme board meetings. We wish Louise and all those that have taken voluntary redundancy the very best for whatever they undertake in the coming months.

Other staff changes that we'd like to make you aware of, is that Diane Thornton will be leaving the Engagement Team in June to take up a role assisting our Incidents and Quality teams to undertake internal audits. This will mean that going forward Angela Pownall and Sean Glanfield will be the remaining Engagement Managers. Please can you ensure that all meeting requests and any e-mails from SIT colleagues are sent to the usual email account and not the personal work email accounts as these will no longer be monitored.

We wish Diane well in her new role.

### **Manual Matching Figures**

Below are the manual matching figures for April 2026 relating to:

- London Laboratory
- National

'Non hits' are where participants details do not match an active record within CSMS .

**The sample taker is responsible for making sure that the sample and request submitted relate to the correct person. It is essential that the sample taker checks with the individual that:**

- **their details on the downloaded request form are correct**
- **their correspondence address is current**
- **the personal details relate to them and are correct (such as their full name and date of birth)**

**If the address is not current, an address amendment should be submitted, via the GP links by the practice, of the new details as soon as possible. This will prevent downloaded results from laboratories being rejected or correspondence sent to the wrong address.**

**The sample taker is responsible for making sure that the person is contactable so they can be advised of any further tests or investigations needed following screening.**

**Please see the following link for more information:**

[Guidance for acceptance of cervical screening samples in laboratories and pathways, roles and responsibilities - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/cervical-screening-samples-in-laboratories-and-pathways-roles-and-responsibilities)

Month	Apr-26	
Laboratory Code	61025	
Laboratory	London	National Figures
Total Results	52,021	268,956
Total Hits	48,472	254,082
Hits %	93.18%	94.47%
Non Hits (Participant Details Not Active in CSMS)	27	98
Non Hits %	0.05%	0.04%
Change from Last month	0.03%	0.01%
Manual Match	3,522	14,776
Manual Match %	6.77%	5.49%
Change from Last month	0.15%	0.07%
Over / Under National %	↑	

## CSAS Incident Management

The figures in the table are at national level.

Summary	Mar 2026	Apr 2026
Open Incidents	60	63
Assisting Incidents	60	63
Non-Assisting Incidents	0	0
Resolved Awaiting Closure*	0	0

\* Resolved awaiting closure are non-assisting incidents

Please refer to the below table listing the key themes of incidents received into CSAS.

Incidents received by CSAS per month - Themes															
Thematic Issues	Reputational Harm	Patient Safety	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26
Ceasing	High	High	0	3	0	1	3	6	3	0	2	1	1	1	0
Colposcopy Discharge	Medium	High	2	2	2	2	3	1	0	4	2	1	2	1	2
Defer	Medium	High	0	0	0	0	0	0	0	0	1	0	0	0	0
IG	High	High	0	0	0	0	0	0	0	0	0	1	0	0	0
Patient Mismatch	High	High	1	0	3	1	0	0	0	0	0	0	0	0	0
Patient results	High	High	8	9	7	18	16	13	13	12	8	13	11	11	21
			11	14	12	22	22	20	16	16	13	16	14	13	23

## Colposcopy Clinics - Discharge Lists

CSAS review every colposcopy clinic on a regular basis and all clinics now submit discharge lists via the CSAS on-line process in either word or excel format.

The table below shows all colposcopy clinics within your area. It includes the date CSAS received the most recent discharge list, and also the month the data relates to.

Please can we remind Colposcopy Clinics to respond to CSAS' email queries or rejections with the appropriate information to allow CSAS to ensure the patients' cervical screening records are updated and they are recalled at the correct interval.

CSPB Name	Colposcopy Clinic Name	Latest Form Submission	Month of List	Review Date	Submission Type
North Central	Barnet Hospital	11/05/2026	March 2026	26/05/2026	NHSE Word Document
	Chase Farm Hospital	22/04/2026	March 2026	26/05/2026	NHSE Word Document
	North Middlesex University Hospital	27/05/2026	Up to 27/02/2026	27/05/2026	NHSE Word Document
	University College London Hospital	26/05/2026	January 2026	26/05/2026	PDF
	Whittington Hospital	22/05/2026	April 2026	26/05/2026	Excel 1 Tab Spreadsheet
	Royal Free London	21/04/2026	March 2026	26/05/2026	NHSE Word Document
North East	Homerton University Hospital	08/05/2026	March 2026	26/05/2026	NHSE Word Document
	Newham University Hospital	29/04/2026	March 2026	26/05/2026	NHSE Word Document
	The Royal London Hospital	14/05/2026	Up to 08/05/2026	26/05/2026	Excel 1 Tab Spreadsheet
	Whipps Cross University Hospital	13/04/2026	March 2026	26/05/2026	Excel 1 Tab Spreadsheet
	Queen's Hospital	15/04/2026	February 2026	26/05/2026	NHSE Word Document
North West	Chelsea and Westminster Hospital	13/04/2026	March 2026	26/05/2026	NHSE Word Document
	Hillingdon Hospital	20/04/2026	February 2026	26/05/2026	Excel 1 Tab Spreadsheet
	Northwick Park Hospital	19/05/2026	Up to 13/04/2026	26/05/2026	Excel 1 Tab Spreadsheet
	St Mary's Hospital Imperial College Healthcare	13/05/2026	March 2026	26/05/2026	NHSE Word Document
	West Middlesex University Hospital	08/05/2026	Up to 12/03/2026	26/05/2026	NHSE Word Document
	Ealing Hospital (Colp)	22/04/2026	February 2026	26/05/2026	Excel 1 Tab Spreadsheet
	South East	Guy's & St Thomas' Hospital	05/05/2026	Up to 16/04/2026	26/05/2026
Orpington Hospital		29/04/2026	February 2026	26/05/2026	NHSE Word Document
Queen Elizabeth Hospital Woolwich		28/04/2026	March 2026	26/05/2026	NHSE Word Document
University Hospital Lewisham		17/03/2026	Up to 20/01/2026	26/05/2026	NHSE Word Document
King's College Hospital		21/05/2026	March 2026	26/05/2026	NHSE Word Document
South West	Croydon University Hospital	07/05/2026	February 2026	26/05/2026	Alternative Word Document
	St Georges Hospital	22/05/2026	Up to 22/05/2026	26/05/2026	Excel 1 Tab Spreadsheet
	ST Helier Hospital COLP	07/05/2026	February 2026	26/05/2026	Excel Multi Tab Spreadsheet
	Kingston Hospital	20/04/2026	February 2026	26/05/2026	Excel 1 Tab Spreadsheet

## Contact us

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