User Guide

Diabetes Complete Guide

ECLIPSE

Diabetes
Complete

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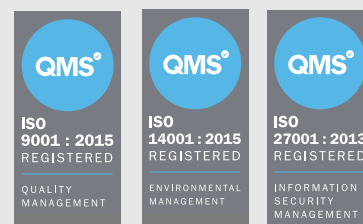
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Diabetes Complete

Diabetes Complete is an online interface allowing effortless management of your diabetes patients through seamless integration with all practice clinical systems and alignment to the National Diabetes Audit criteria.

It has been specifically designed to reduce GP workload through the empowerment of your wider practice team to deliver exceptional diabetes monitoring and treatment.

IDENTIFICATION OF WHERE YOU ARE

Identification of how your GP Practice is performing relative to key diabetes targets allows your practice to focus on priority areas to deliver the best diabetes outcomes.

IMPLEMENTATION OF MONITORING REQUIREMENTS

By continually monitoring your patients and highlighting priority 'calls to action' related to the key care processes, the Diabetes Complete interface enables your practice to implement optimal diabetes patient monitoring. Each of your diabetes patients will have a risk rating for completion of their key care processes to enable identification of patients needing additional attention.

IMPLEMENTATION OF TREATMENT STANDARD REQUIREMENTS

Through dynamic tracking of all your diabetes patients' clinical results, the interface will highlight those patients in need of intervention and treatment pathway optimisation.

IMPLEMENTATION OF LOCAL PRIORITIES

Local priorities can be implemented within Diabetes Complete. Specific priority patient cohorts and clinical targets can be built into the interface which in turn will drive implementation and target attainment related to these priorities.
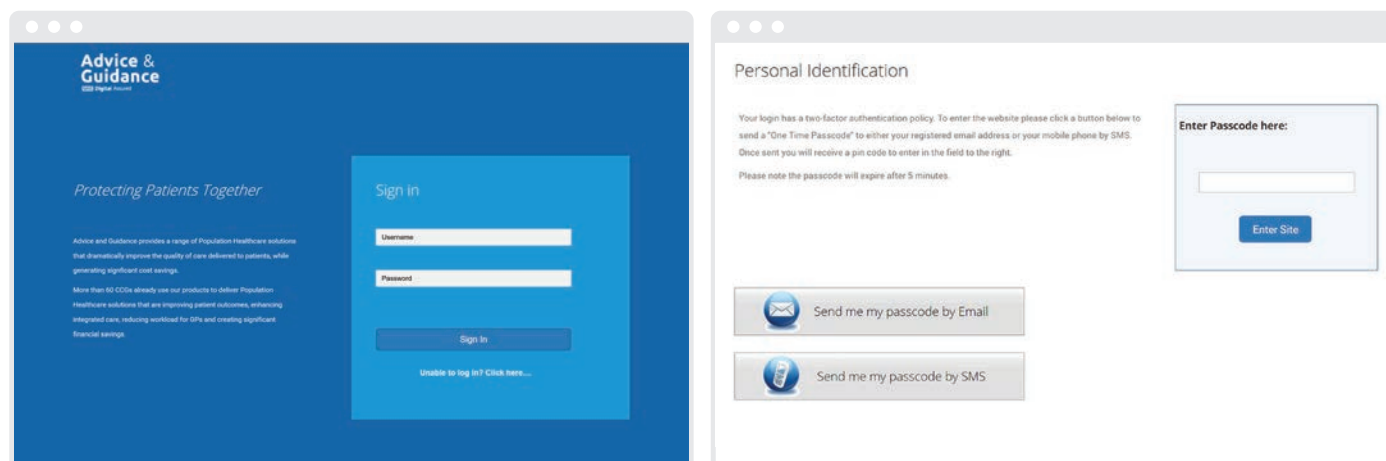
VALIDATION OF IMPROVED OUTCOMES

The Diabetes Complete interface allows your practice to evaluate the monitoring, treatment target attainment, prescribing analysis and use of secondary care services by your diabetes patients. Never has there been such a comprehensive validation tool available for GP Practices.

NHS Pathways

For PID Eclipse is accessed via **https://secure.nhspathways.org** when using HSCN/N3.
For non-PID Eclipse is accessed via **www.nhspathways.org**

LOGGING IN

Log in with your username and password.

NHS Pathways is accessed through the secure Advice & Guidance (Eclipse Live) portal. In addition to being hosted on a secure ISO27001 server, two-factor authentication is required to log in. This simply involves entering an access code that is sent by SMS to your mobile or emailed to your NHS email address.

Please contact our support team if you require assistance - support@prescribingservices.org

THE HOME PAGE

Once logged in the home page will be shown.
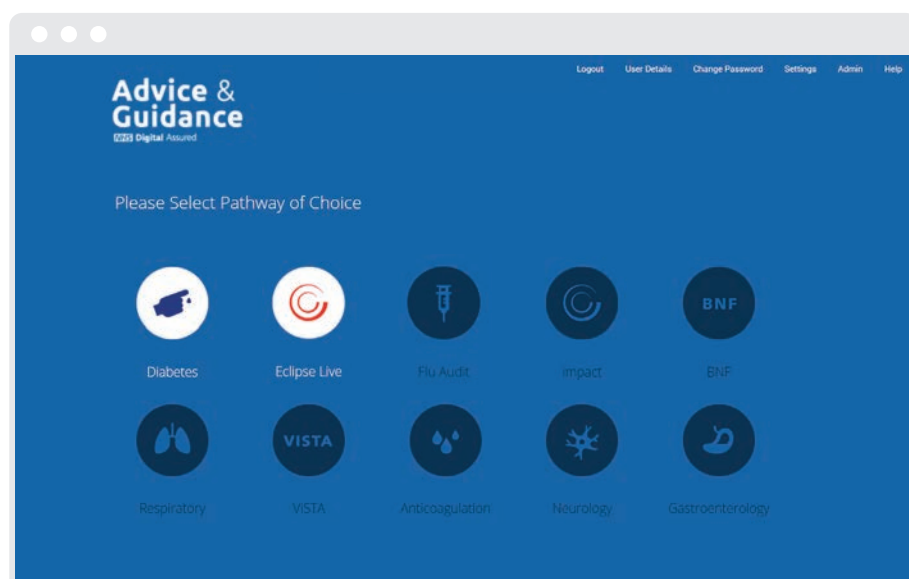
Please select the **Diabetes** icon to access the Diabetes Complete interface.

The Diabetes Complete interface contains the latest National Diabetes Audit criteria updated by your most recent extraction. It provides a comprehensive overview of all the statutory requirements and allows easy identification of at risk patients.

KEY AREAS

1 **All Diabetes:** Review different categories of diabetes (data will update accordingly).
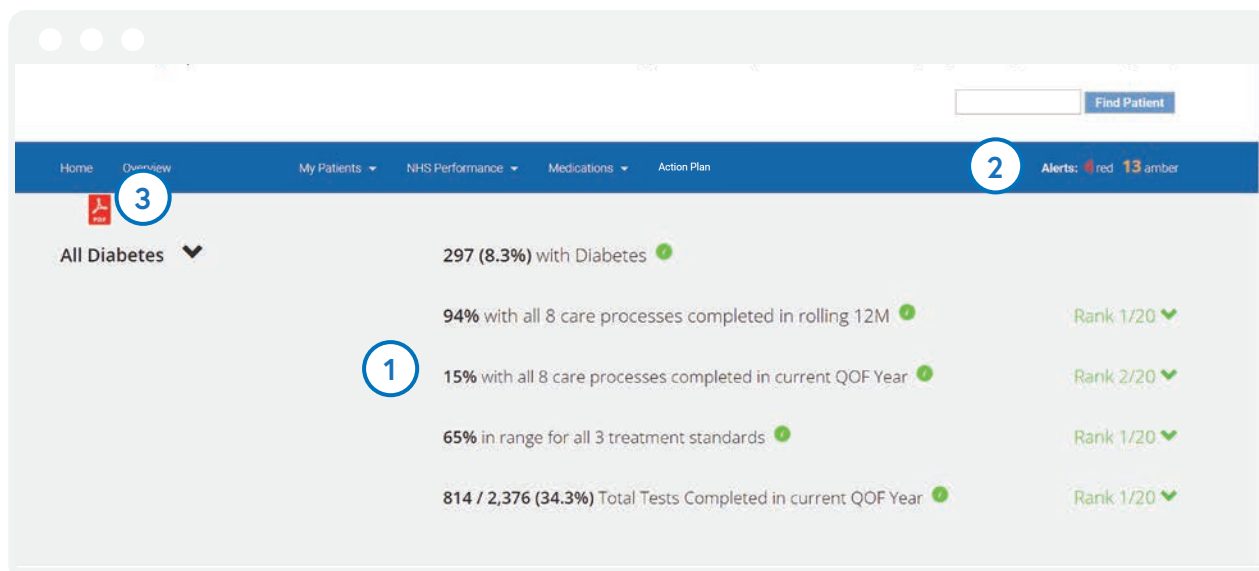
2 **Alerts:** Clicking on the Alerts tab will give you an alert breakdown of all patients who have diabetes, but also includes non-diabetes related alerts.

3 Clicking on the red PDF icon produces a Monthly Diabetes Report on a PDF document. It is for last whole complete month.
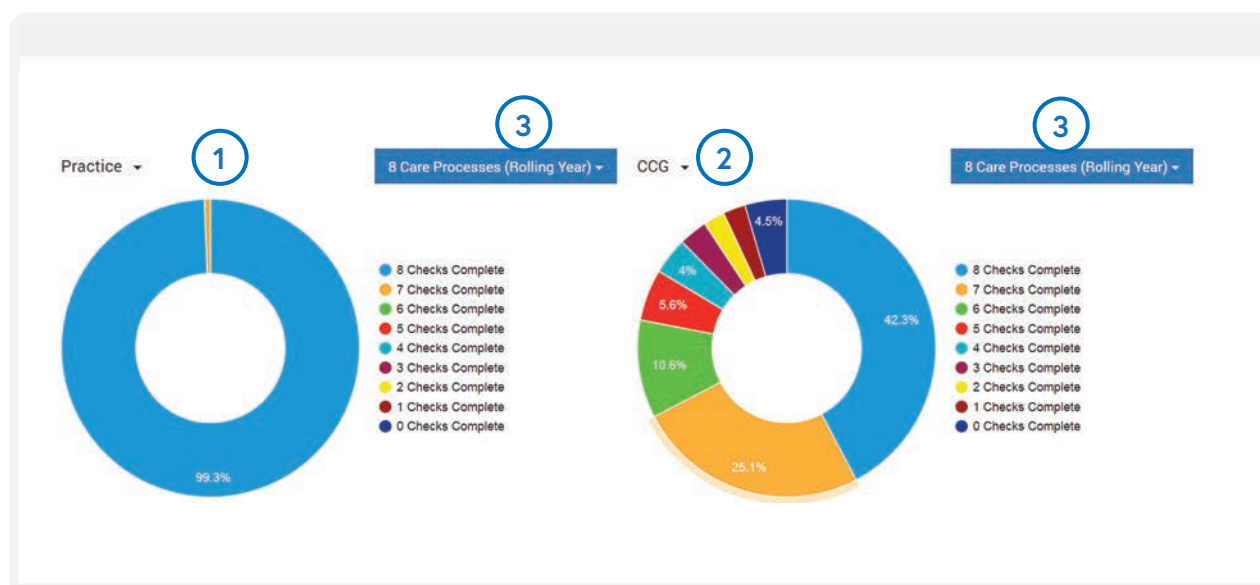
Pie charts:

1 Practice level - Compare your practice within your CCG or to the NDA (National Diabetes Audit).

2 CCG Level - View data on a national scale through to CCG level or select an individual practice within your CCG.

3 8 Care Processes - Review up to 5 years including the rolling year of the 8 Care Processes or 3 Treatment Standards.

Surgery Analysis of Patients with Care Processes Undertaken: Percentage of patients with diabetes having tests undertaken, based on the 8 care processes. (Can be viewed for the rolling 12 months or the current QOF year)

1   Pop - Population of Surgery.

2   Cond Count – Number of patients with condition.

3   Screen Count – Number of patients having tests for the condition.

4   Screen % - The % of screening tests completed on all patients with diabetes over the last audit year.

Note: This differs from the NDA data because it is a percentage of all individual tests and NDA only gives a percentage when all tests are complete.

5   Rank - Ranks the CCGs / PCNs / GP practices in order.

Name	Pop	Cond Count	Screen Count	Screen %	Rank
NATIONAL	10219064	546572	419252.88	76.7%	
	151334	9840	7849.12	79.8%	6 /39
	3593	305	304.75	99.9%	1 /17
	6994	570	505.75	88.7%	2 /17
	4944	349	301	86.2%	3 /17
	5284	410	346	84.4%	4 /17
	6906	543	454.75	83.7%	5 /17
	4910	353	288.88	81.8%	6 /17
	4087	225	183.88	81.7%	7 /17
	7840	577	471.25	81.7%	8 /17
	10126	681	554.62	81.4%	9 /17
	8685	577	458.12	79.4%	10 /17
	16465	993	782.88	78.8%	11 /17
	6273	295	227.5	77.1%	12 /17
	16382	842	641.25	76.2%	13 /17
	32962	2092	1585.38	75.8%	14 /17
	3005	194	142.38	73.4%	15 /17
	5576	385	280.5	72.9%	16

Export to XLS

Information taken from Eclipse Live

Surgery Analysis of Patients in Range for Treatment Standards: Percentage of patients with diabetes having treatment standards in acceptable range tested within the last rolling 12 months.

(1) Pop - Population of Surgery.

(2) Cond Count – Number of patients with condition.

(3) In Range Count – Number of patients in range of treatment standards.

(4) In Range % - The % of patients in range of treatment standards.

(5) Rank - Ranks the CCGs / PCNs / GP practices in order.

Name	Pop	Cond Count	In Range Count	In Range %		Rank
NATIONAL	10219064	546572	382497.67		70.0%	
	151334	9840	7152.33		72.7%	4 /39
	3593	305	255.33		83.7%	1 /17
	4910	353	269		76.2%	2 /17
	4944	349	261.67		75.0%	3 /17
	4087	225	168.33		74.8%	4 /17
	7840	577	429		74.4%	5 /17
	6906	543	400.33		73.7%	6 /17
	6994	570	418.33		73.4%	7 /17
	32962	2092	1532.33		73.2%	8 /17
	5576	385	281		73.0%	9 /17
	6273	295	212.33		72.0%	10 /17
	10126	681	489.67		71.9%	11 /17
	5284	410	292.67		71.4%	12 /17
	3005	194	137.33		70.8%	13 /17
	16465	993	702		70.7%	14 /17
	16382	842	590		70.1%	15 /17
	7302	449	313.67		69.9%	16 /17

Information taken from Eclipse Live

The following thresholds apply:

- Blood pressure less than or equal to 140/80.

- Cholesterol of less than 5.0 mmol/l.

- HbA1c less than 7.5% (<59mmol/mol).

Monitoring Status: This shows total tests undertaken for the selected period.

| Parameter	Current 12M				NDA Data (2016/17)				QOF Year (2018/19)				QOF Year (2017/18)			
	Total	(%)	Rank CCG	Rank National	Total	(%)	Rank CCG	Rank National	Total	(%)	Rank CCG	Rank National	Total	(%)	Rank CCG	Rank National
Overall	2,438 / 2,440	99.9	1 / 17	1 / 1,201	2,395 / 2,560	93.6	1 / 17	24 / 1,159	2,414 / 2,440	98.9	1 / 17	1 / 1,201	2,430 / 2,456	98.9	1 / 17	1 / 1,079
ALL 8 Processes	303 / 305	99.3	1 / 17	1 / 1,201	255 / 320	79.7	1 / 17	25 / 1,159	297 / 305	97.4	1 / 17	1 / 1,201	284 / 307	92.5	1 / 17	1 / 1,079
HbA1c	305 / 305	100.0	1 / 17	1 / 1,201	320 / 320	100.0	1 / 17	1 / 1,159	302 / 305	99.0	1 / 17	2 / 1,201	307 / 307	100.0	1 / 17	1 / 1,079
Blood Pressure	305 / 305	100.0	1 / 17	1 / 1,201	305 / 320	95.3	5 / 17	472 / 1,159	303 / 305	99.3	1 / 17	2 / 1,201	306 / 307	99.7	1 / 17	3 / 1,079
Cholesterol	305 / 305	100.0	1 / 17	1 / 1,201	305 / 320	95.3	2 / 17	121 / 1,159	302 / 305	99.0	1 / 17	1 / 1,201	307 / 307	100.0	1 / 17	1 / 1,079
Weight / BMI	305 / 305	100.0	1 / 17	1 / 1,201	255 / 320	79.7	11 / 17	768 / 1,159	302 / 305	99.0	1 / 17	4 / 1,201	306 / 307	99.7	1 / 17	1 / 1,079
eGFR	305 / 305	100.0	1 / 17	1 / 1,201	305 / 320	95.3	6 / 17	267 / 1,159	302 / 305	99.0	1 / 17	1 / 1,201	307 / 307	100.0	1 / 17	1 / 1,079
Microalbuminuria	305 / 305	100.0	1 / 17	1 / 1,201	295 / 320	92.2	1 / 17	4 / 1,159	301 / 305	98.7	1 / 17	1 / 1,201	304 / 307	99.0	1 / 17	1 / 1,079
Smoking	305 / 305	100.0	1 / 17	1 / 1,201	305 / 320	95.3	1 / 17	72 / 1,159	303 / 305	99.3	1 / 17	1 / 1,201	307 / 307	100.0	1 / 17	1 / 1,079
Foot Screening	303 / 305	99.3	1 / 17	1 / 1,201	305 / 320	95.3	1 / 17	23 / 1,159	299 / 305	98.0	1 / 17	1 / 1,201	286 / 307	93.2	1 / 17	9 / 1,079

Performance Status: Use the dropdown to show analysis of ranking within the CCG and nationally for current year, previous year and NDA data.

Parameter	Current 12M				Previous 12M				NDA Data (2016/17)			
	Total	(%)	Rank CCG	Rank National	Total	(%)	Rank CCG	Rank National	Total	(%)	Rank CCG	Rank National
Overall	991 / 1,220	81.2	1 / 17	1 / 1,201	887 / 1,164	76.2	1 / 17	22 / 1,021	755 / 960	78.6	1 / 17	18 / 1,159
All 3 In Range	180 / 305	59.0	1 / 17	2 / 1,201	124 / 291	42.6	4 / 17	205 / 1,021	160 / 320	50.0	1 / 17	26 / 1,159
HbA1c	243 / 305	79.7	1 / 17	2 / 1,201	237 / 291	81.4	1 / 17	2 / 1,021	260 / 320	81.3	1 / 17	4 / 1,159
Blood Pressure	260 / 305	85.2	2 / 17	59 / 1,201	196 / 291	67.4	15 / 17	618 / 1,021	250 / 320	78.1	7 / 17	240 / 1,159
Cholesterol	263 / 305	86.2	1 / 17	22 / 1,201	234 / 291	80.4	3 / 17	139 / 1,021	245 / 320	76.6	1 / 17	73 / 1,159
Microalbuminuria	225 / 305	73.8	1 / 17	44 / 1,201	220 / 291	75.6	1 / 17	17 / 1,021	-	-	-	-

By clicking on one of the performance care buttons, further details can be seen quickly to identify patients who sit outside the defined thresholds.

(Please note page layout is the same for all categories except for education)
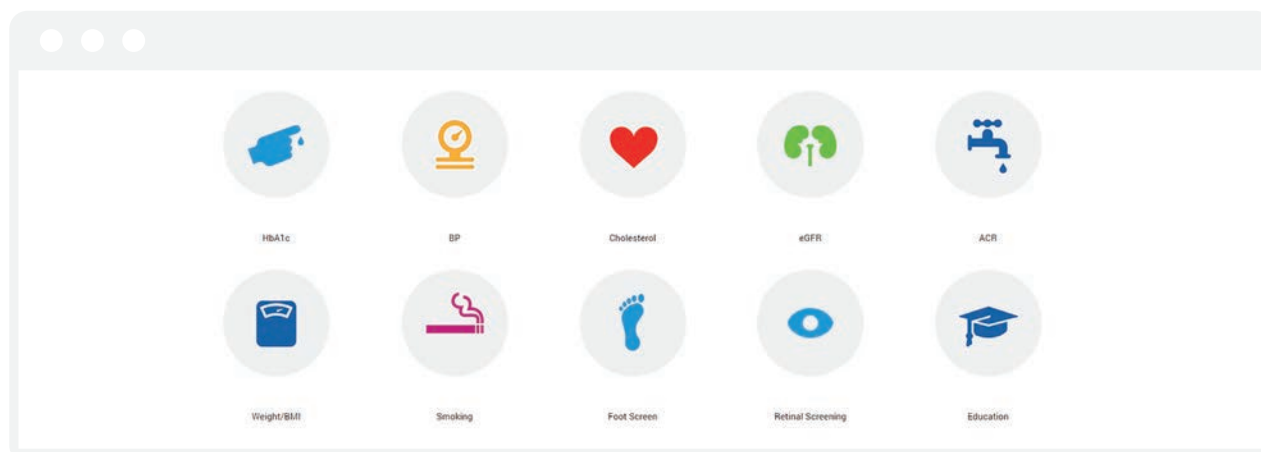
HbA1c: The pie chart and graph will change to display the selected data. Use the dropdown to show analysis of ranking within the CCG and nationally for current year, previous year and NDA data.

Menu with choices for viewing Patient Screening, Treatment Targets and Results Breakdown (Pie chart and graph change accordingly).

HbA1c — Patient Screening ▾

Surgery - HbA1c (Rolling 12m) - % Patients Tested
- Up-to-date
- Overdue

99.3%

HbA1c (Rolling 12m) - % Patients Tested

100
75
50
25
0

2017-11 2018-02 2018-05 2018-08 2018-11 2019-02 2019-05 2019-08

— Surgery %...   — CCG % Te...   ◀ 1/2 ▶

Patients Needing **HbA1c (Rolling 12M)** Test	View Patients ❯
Patients Not Meeting **HbA1c** Target	View Patients ❯
Current Ranking - **HbA1c (Rolling 12M)** Patient Screening	View Ranking ⌄
Current Ranking - **HbA1c** Treatment Targets	View Ranking ⌄
Surgery Analysis of Patients with **HbA1c (Rolling 12M)** Screening Undertaken	View Ranking ⌄
Surgery Analysis of Patients in Range for **HbA1c**	View Ranking ⌄

1

Percentage graph for Patient Screening and Treatment Targets showing target met within CCG.

Graph ranking surgery analysis of patients having tests undertaken and in range for chosen criteria.

① View patient Test and Target data

Data is colour coded:

Green   In range
Blue   Slightly above target
Amber   Moderate concern
Red   Action required

This is where patient inertia is highlighted with the patients needing intervention listed in order of most needed first.

The 8 key care processes can be viewed quickly to identify patients who sit outside the defined thresholds.

Review individual patient data by clicking the magnifying glass icon 🔍 at the end of each row (Good for reviewing more than one patient at a time).

Generate a Diabetes Patient Report by clicking the book icon 📘 at the end of each row.
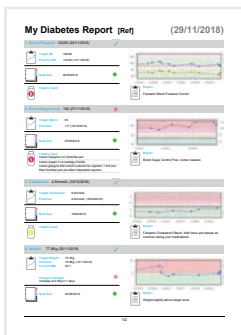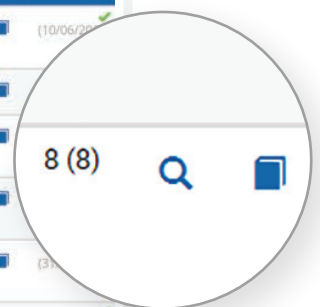

Each list of patients can be exported to Excel.

Review individual specific Diabetes patient data by clicking on the magnifying glass (patient SMURF, see pic below)

When accessing via **https://secure.nhspathways.org** the patients NHS number will be exported into the Excel document.

Ref	Age	Type	Total Tests FY (12M)	HbA1c	Cholesterol	BP Sys	BP Dia	Weight (BMI)	ACR	eGFR	Smoking Status	Foot Screen	Eye Screen	Flu			Review
●●●●	24	1	8 (8)	120 19/08/2019	4.1 17/04/2019	126 03/06/2019	60 03/06/2019	71.2 (23.5) 03/06/2019	0.5 19/08/2019	90 17/04/2019	Current 07/05/2019	✔ 19/08/2019	✔ 02/09/2019	✔ 26/10/2018	🔍	📘	(10/06/20
?3	52	2	8 (8)	103 10/07/2019	5.1 10/07/2019	140 29/07/2019	70 29/07/2019	96.4 29/07/2019	0.5 10/07/2019	90 10/07/2019	Current 29/07/2019	✔ 10/07/2019	✘ 16/08/2018	✘ 14/07/2017	🔍	📘	
52	61	2	7 (7)	93 23/09/2019	5.2 23/09/2019	126 23/09/2019	76 23/09/2019	88.2 (27.3) 23/09/2019	0.1 24/09/2019	90 23/09/2019	Never 23/09/2019	✘	✘	✘	🔍	📘	
)	87	2	8 (8)	91 19/07/2019	6.5 19/07/2019	124 19/07/2019	62 19/07/2019	66.6 (26.7) 19/07/2019	3.2 19/07/2019	69 19/07/2019	Ex 19/07/2019	✔ 19/07/2019	✔ 01/08/2019	✘ 06/11/2014	🔍	📘	
	82	2	8 (8)	91 07/08/2019	2.9 01/05/2019	118 03/10/2019	54 03/10/2019	111.0 (32.4) 27/08/2019	8.1 01/05/2019	59 03/10/2019	Ex 12/08/2019	✔ 13/05/2019	✔ 29/11/2018	✔ 27/09/2019	🔍	📘	(3?
	90	2	8 (8)	90 14/08/2019	3.9 31/05/2019	138 03/06/2019	66 03/06/2019	93.0 (32.6) 03/06/2019	29.1 31/05/2019	23 31/05/2019	Never 03/06/2019	✔ 31/05/2019	✔ 07/03/2019	✔ 11/10/2018	🔍	📘	(09/10/2018)
	72	2	8 (8)	89 16/08/2019	4.0 29/05/2019	122 29/05/2019	76 29/05/2019	141.0 (51.8) 29/05/2019	2.2 29/05/2019	89 29/05/2019	Never 29/05/2019	✔ 29/05/2019	✔ 09/09/2019	✘ 26/09/2018	🔍	📘	(14/03/2019)
	50	2	8 (8)	88 02/09/2019	5.3 02/09/2019	123 13/09/2019	84 13/09/2019	89.0 (32.5) 02/09/2019	3.3 02/09/2019	90 02/09/2019	Never 02/09/2019	✔ 02/09/2019	✘ 01/08/2019	✘ 18/09/2018	🔍	📘	(21/09/2018)
	53	2	8 (8)	85	3.6	107	80	86.6	9.0	76	Ex	✔	✔	✔	🔍	📘	

8 (8)   🔍   📘

🎓 **Education:** Supplies data of patients listed by reference number according to date referred, completed or declined.

USING THE MENU BAR AT THE TOP OF THE PAGE

My Patients

(1) **Select the required category you wish to view.** You can view a table of your patients within different categories e.g. Type 1 Diabetes, Type 2 Diabetes, and Priority Patients (interface is the same for every page). CCG parameters can be personalised to individual CCG requirements.

(2) The information displayed in the table shows a list of patients with either basic information (picture 1) or a list of Treatment Inertia (picture 2) which also shows what medication they are taking. This can be used to highlight patients in an easy to view grid. When you hover the cursor over the tick or blue cross it will tell you the name of medication and date it was last issued.

(3) You can also export the information into an Excel document.
When accessing via **https://secure.nhspathways.org** the patients NHS number will be exported into the Excel document.


PICTURE 1

PICTURE 2

NHS Performance

This shows percentage graphs for the rolling year and audit year of the 8 care processes and ranks diabetes related admissions and prescribing summaries.
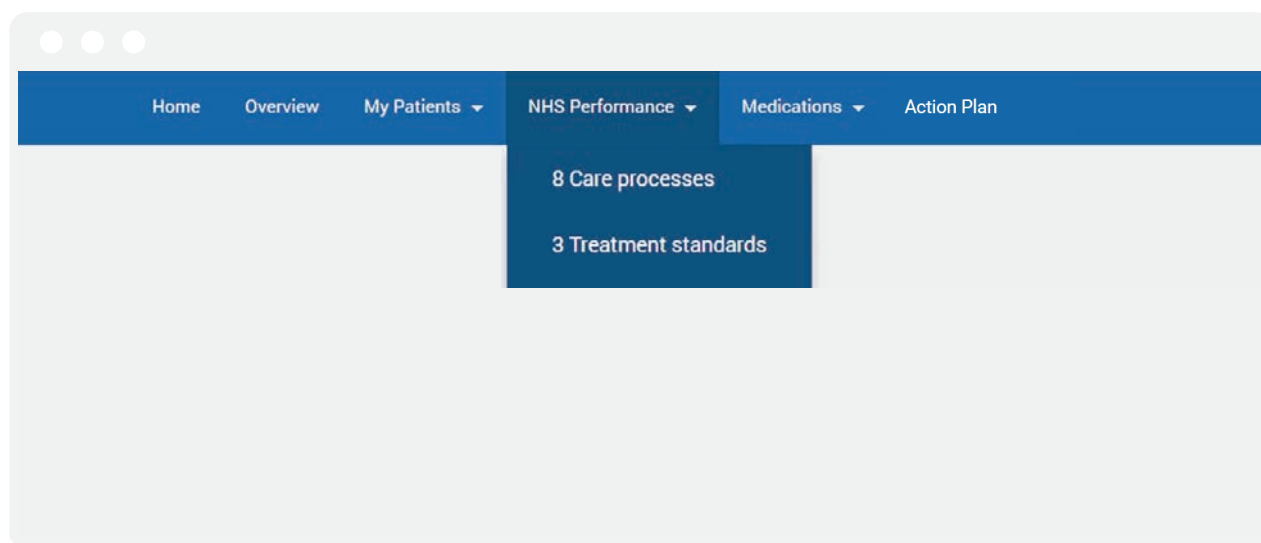
8 Care Processes & 3 Treatment Standards: Shows percentage graphs for the Rolling Year and Audit Year, (*Picture 1: 8 Key Care processes*).

Key 8 Processes Undertaken
for the Rolling Year (11 / 2018)
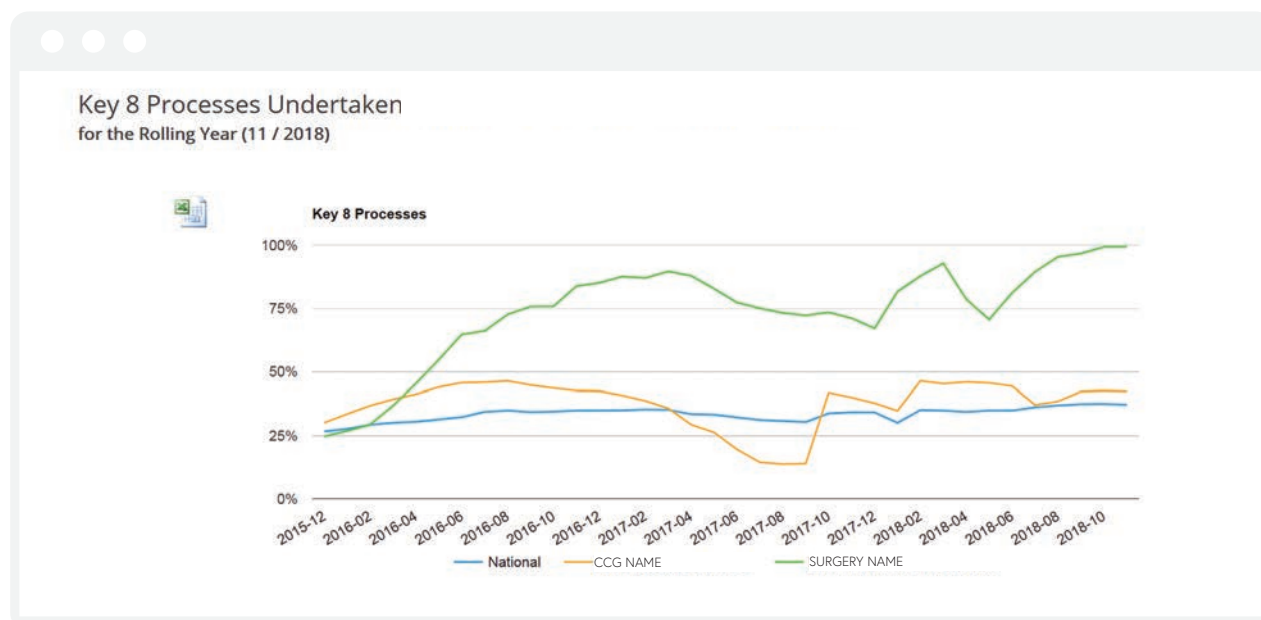
Medications

Selecting the RADAR option will open a different interface within Eclipse Live *(Please note that this may take some time)*.

Diabetes:

You can choose which data to review, the pie charts and trend analysis graph will update accordingly. There is also a CCG / Practice option where you can choose the data for each individual practice. ①
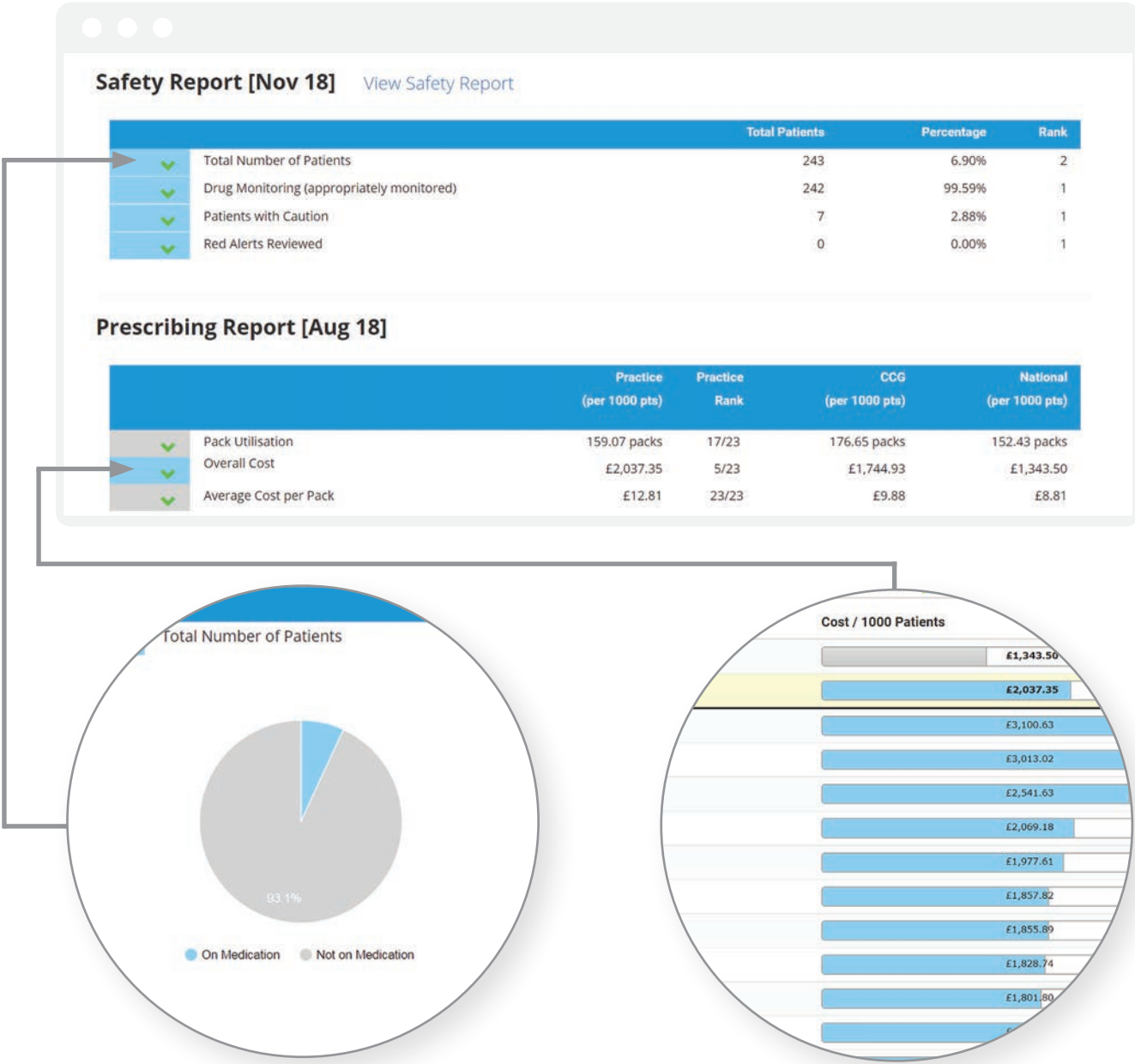

Prescribing data from ePACT

VISTA: This option is only available for those CCGs who are activated for VISTA.

Reports: You can view a 'Safety Report' for total number of patients on medication, drug monitoring, patients with caution and red alerts.

You can also expand each section for additional details such as national ranking comparison by clicking on the green arrow to the left of each item.

Safety Report [Nov 18]   View Safety Report

		Total Patients	Percentage	Rank
✓	Total Number of Patients	243	6.90%	2
✓	Drug Monitoring (appropriately monitored)	242	99.59%	1
✓	Patients with Caution	7	2.88%	1
✓	Red Alerts Reviewed	0	0.00%	1

Prescribing Report [Aug 18]

		Practice (per 1000 pts)	Practice Rank	CCG (per 1000 pts)	National (per 1000 pts)
✓	Pack Utilisation	159.07 packs	17/23	176.65 packs	152.43 packs
✓	Overall Cost	£2,037.35	5/23	£1,744.93	£1,343.50
✓	Average Cost per Pack	£12.81	23/23	£9.88	£8.81

Total Number of Patients

93.1%

● On Medication   ● Not on Medication

Cost / 1000 Patients

£1,343.50
£2,037.35
£3,100.63
£3,013.02
£2,541.63
£2,069.18
£1,977.61
£1,857.82
£1,855.89
£1,828.74
£1,801.80

Reports: You can also view 'Prescribing Report' of pack utilisation, overall cost and average cost per pack.

ORGANISATION	COST/1000	PACKS/1000	
National Average	£1,343.50	152.43	
CCG	£1,744.93 (Rank: 195/202)	176.65 (Rank: 20/202)	ccg
Practice	£2,037.35 (Rank: 5/23)	159.07 (Rank: 17/23)	⌂

Performance Status: At the bottom of the page there are buttons for you to choose, including Safety Alerts, Usage Reports, Cost Effectiveness, Patients and Analysis.

Safety Alerts: This links to the weekly patients safety alerts that run within Eclipse Live. These are updated each week and allow patients to be reviewed.

Note, for patient safety, these should be reviewed every week as these are potentially your higher risk patients.
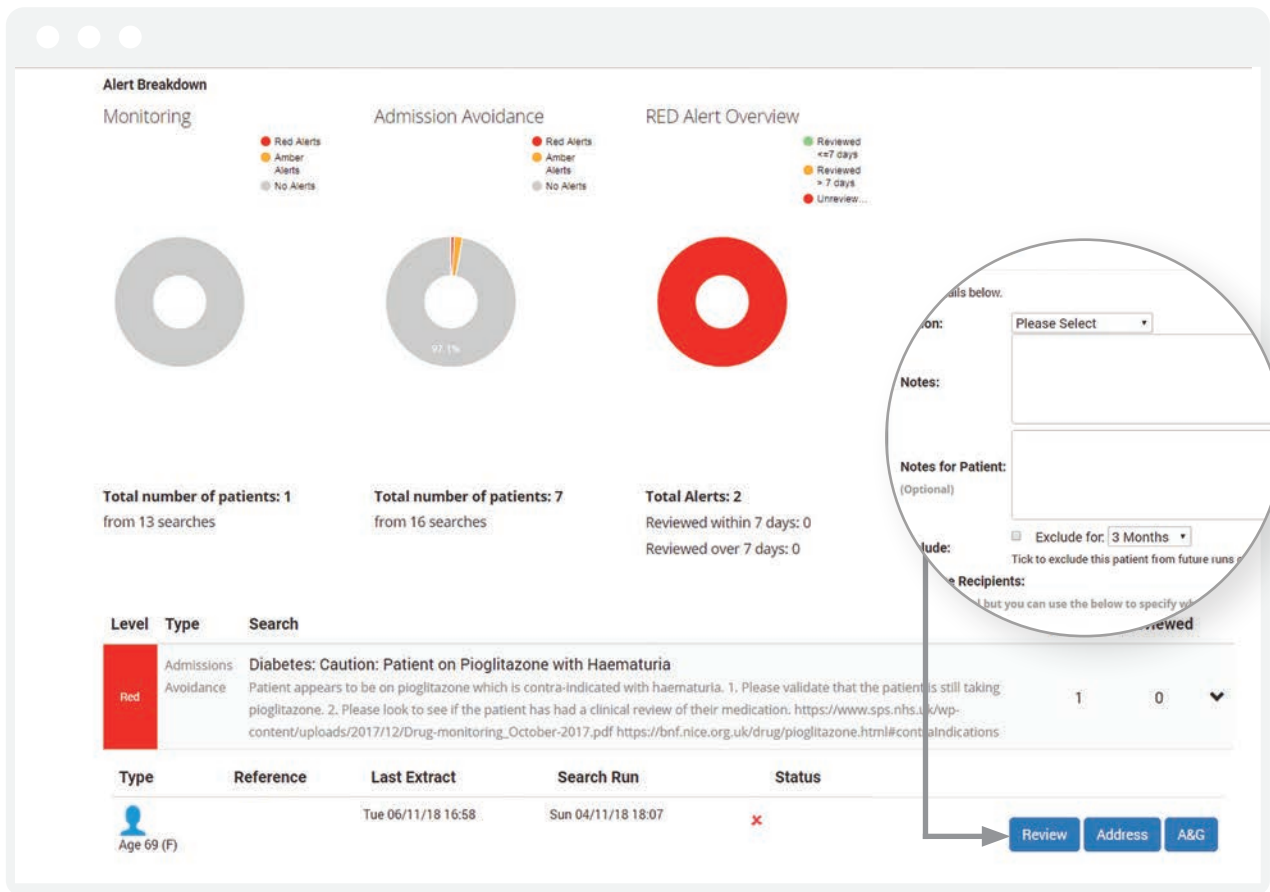
Safety Alerts: This breaks down the alerts and gives an overview of all patients *(you can expand the details of each individual and action alert reviews, advice and guidance, etc.).*

Usage Report: A quick overview of individual drug costs, packs and usage for the latest prescribing data period.

Drug	Cost Aug 18	Packs Aug 18	Usage/Nat
Vipidia (Alogliptin) 12.5 mg tablets	£2,288	86	
Vipidia (Alogliptin) 25 mg tablets	£926	35	
Vipdomet 12.5/1000mg tablets (Alogliptin 12.5mg / Metformin 1g tablets)	£499	19	

Patients: A quick overview of individual patients with relevant data for quick analysis. By selecting the search button 🔍 you can access the Patient Portal, which will give you access to the patient profile. You can also export the list as an Excel spreadsheet.
When accessing via **https://secure.nhspathways.org**

Patient List

Please be aware this page may take a long time to load.

	Ref	Age ▼	Gender	Drug	Dose	Last Issued	BP Sys	BP Dia	eGFR	Hb (g/dl)	ALT	Cholesterol	Neutrophil	HbA1c	
☐		99	F	Metformin SR	500 mg SR Tab	02/10/2017	138	40	59	10.2	6.0	3.6	5.50	46	🔍
							12/09/2017	12/09/2017	04/09/2017	04/09/2017	04/09/2017	04/09/2017	04/09/2017	04/09/2017	
	ctions: *take one each morning in place of competact to help control blood sugars*														
☐		99	F	Gliclazide MR	30 mg SR tab	02/10/2017	138	40	59	10.2	6.0	3.6	5.50	46	🔍
							12/09/2017	12/09/2017	04/09/2017	04/09/2017	04/09/2017	04/09/2017	04/09/2017	04/09/2017	
	ctions: *One To Be Taken each morning With Breakfast*														
☐		95	M	Gliclazide MR	30 mg SR tab	27/09/2017	120	60	55	12.3	16.0	5.1	4.56	37	🔍
							07/08/2017	07/08/2017	08/08/2017	08/08/2017	08/08/2017	08/08/2017	08/08/2017	08/08/2017	
	ctions: *take one each morning in place of pioglitazome to control blood sugars*														
☐		94	F	Metformin SR	500 mg SR Tab	25/09/2017	126	80	68	15.2	16.0	4.0	5.56	57	🔍
							11/08/2017	11/08/2017	11/08/2017	11/08/2017	11/08/2017	11/08/2017	11/08/2017	11/08/2017	
	Directions: *take one each morning with or after breakfast to control blood sugars*														

Send messages to practices   Export Selected Rows to XLS   Export All Rows to XLS
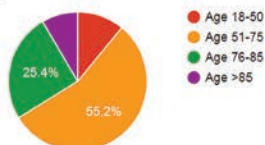
Analysis: A quick breakdown of total patients diabetes data.
You can also select individual pie charts & graphs (by clicking on the parameters) and filter the data.
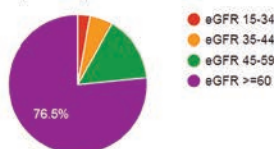
Parameters

Total Patients found: 243
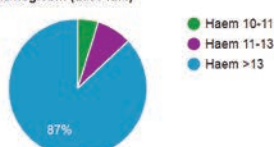
Results

Age Breakdown
- Age 18-50
- Age 51-75
- Age 76-85
- Age >85

55.2%, 25.4%

eGFR (Last 12M)
- eGFR 15-34
- eGFR 35-44
- eGFR 45-59
- eGFR >=60

76.5%

Haemoglobin (Last 12M)
- Haem 10-11
- Haem 11-13
- Haem >13

87%

Action Plan

Background

Best practice diabetes care is in large part driven by delivery of the Key Care Process and Treatment Standards. To support this within the VISTA Diabetes Pathway the Action Plan allows NHS organistions to rapidly identify, review and plan interventions related to patients with any out of range Treatment Targets or missing Key Care Processes.

The Action Plan highlights 'quick wins' based on number of interventions required and previous results/ processes completed.

Blood Pressure	Total Patients	Total Patients needing tests	% Patients needing test	
Patients without test in current QOF Year	298	6	2.01%	View ①
Patient out of range and not tested in the last 3 months	298	2	0.67%	View
Patient out of range and tested in the last 3 months	298	15	5.03%	View

Cholesterol	Total Patients	Total Patients needing tests	% Patients needing test	
Patients without test in current QOF Year	298	6	2.01%	View
Patient out of range and not tested in the last 3 months	298	15	5.03%	View
Patient out of range and tested in the last 3 months	298	34	11.41%	View

HbA1c	Total Patients	Total Patients needing tests	% Patients needing test	
Patients without test in current QOF Year	298	6	2.01%	View
Patients out of range and not tested in the last 3 months	298	8	2.68%	View
Patients out of range and tested in the last 3 months	298	49	16.44%	View

Summary	Total Patients	Total Patients needing tests	% Patients needing test	
Patients with 1 or more 3 Key Treatment Standards Out of Range or Not Tested	298	26	8.72%	View
Patients without All 8 Key Care Processes Completed	298	11	3.69%	View

Quick Action Plans	Total Patients	Total Patients needing tests	% Patients needing test	
Phase 1: Patients for review to maximise 8 key processes and 3 treatment targets where 1 test is required and previous test was normal	298	0	0%	View
Phase 2: Patients for review to maximise 8 key processes and 3 treatment targets where 2 tests are required and previous tests were normal	298	0	0%	View
Phase 3: Patients for review to maximise 8 key processes and 3	298	3	1.01%	

Summary of patients tested for their 3 key treatment standards and 8 key care processes and quick action plans associated with these.

① **View:** View all patients in cohort.

NHS PATHWAYS SUPPORT

We have a range of support services and training programmes available to help you make the most of your NHS Pathways System. Please call **01553 615555** or email **support@prescribingservices.org** to find out more about our:

User guides – SystmOne and Emis Web

Telephone helpline service

Online demos

www.eclipsesolutions.org

secure.nhspathways.org

HOW TO SET UP USERS FOR ECLIPSE

ICB level log in requests have to be authorised by the Head of Medicines Management and should be sent to support@prescribingservices.org

Practice level log in requests have to be authorised by either the Practice Manager / Lead GP or Primary Contact listed on the original sign up form and should be sent to support@prescribingservices.org for Information Governance purposes.

All log in requests require the following:

- Name
- Job Role
- NHS Email
- Mobile Number (optional)
- ICB
- Practice National Code
- Practice Name

Once received these requests will be actioned, details sent to users directly and you will be updated.

Diabetes
Complete

Dr Julian Brown
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www.nhspathways.org

QMS° ISO 9001 : 2015 REGISTERED QUALITY MANAGEMENT

QMS° ISO 14001 : 2015 REGISTERED ENVIRONMENTAL MANAGEMENT

QMS° ISO 27001 : 2013 REGISTERED INFORMATION SECURITY MANAGEMENT

NHS

NHS Digital Assurance with FRA certification
NHS England Section 251 Accredited

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