

# CSAS Update

**January 2026 Issue 51**

## Your News for London SIT

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## CSAS News

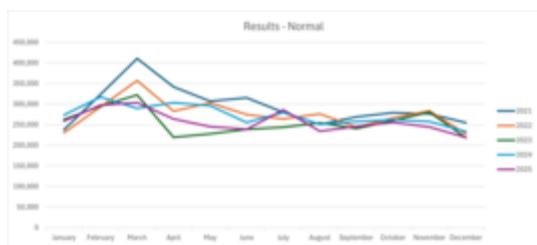
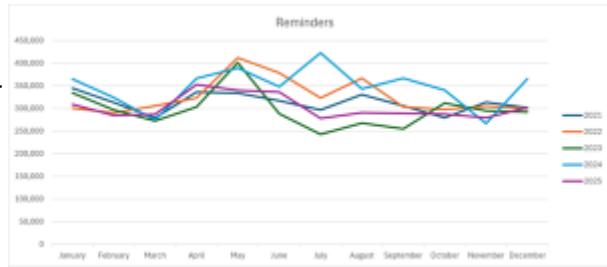


### Invitations

A total of 543,840 invitations communications were sent in December 2025 compared to 369,049 sent in November 2025. An increase of 174,791. Of the total invitation and reminder communications sent, invitations accounted for 64.32%.

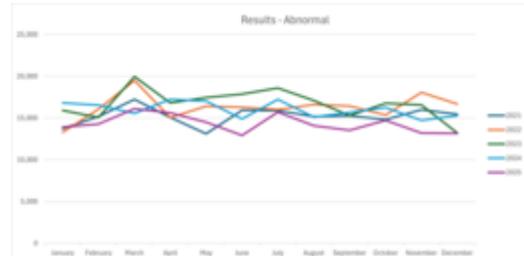
## Reminders

December 2025 saw 301,718 reminder communications sent. This was an increase of 22,512 on the previous month. Reminders accounted for 35.68% of the total invitation and reminder communications sent in December.



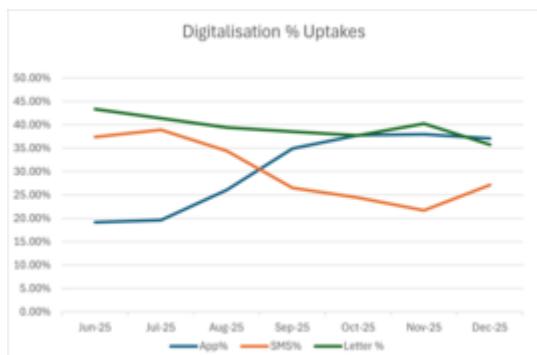
## Results-Normal

The number of normal results communications sent out in December 2025 decreased by 24,846 on November's figure to 219,229. Normal results communications accounted for 19.90% of all communications sent in December 2025.



## Results-Abnormal

CSAS sent a total of 13,171 abnormal result communications in the month of December 2025. Abnormal results communications account for 5.67% of all results communications and 1.20% of all communications sent in December 2025.



## Digitalisation of Cervical Screening Communications

Abnormal results continue to be the only communication not sent via the NHS App. In December 2025 the uptake figures are as follows;

**NHS App: 37.06%**

**SMS: 27.11%**

**Letter: 35.78%**

## **Information / Update**

### **Message for GP Practice Colleagues**

Following an audit on patients who have been removed from the Cervical Screening Programme in error, it was identified that there has been an increase in ceasing errors occurring via the CSMS Prior Notification List (PNL)/Non-Responder electronic submissions, predominantly for the reason of 'No cervix'.

Please can GP practice colleagues ensure they validate their cease submissions to reduce the risk of errors, which could result in patients being permanently removed from the Cervical Screening Programme inappropriately.

313 patients have been reinstated following the last audit in June 2025. The following methods were used to cease the patients inappropriately:

- 26% - Ad-hoc cease request forms submitted to CSAS
- 71% - Cease requests submitted electronically via the Prior Notification Lists and Non-Responder Lists within the Cervical Screening Management System (CSMS)
- The remaining 3% were linked to an incorrect date of birth recorded on the Spine, which automatically ceased the patients' recalls due to age

## **Manual Matching Figures**

Below are the manual matching figures for December 2025 relating to:

- London Laboratory
- National

'Non hits' are where participants details do not match an active record within CSMS

.

**The sample taker is responsible for making sure that the sample and request submitted relate to the correct person. It is essential that the sample taker checks with the individual that:**

- **their details on the downloaded request form are correct**
- **their correspondence address is current**
- **the personal details relate to them and are correct (such as their full name and date of birth)**

**If the address is not current, an address amendment should be submitted, via the GP links by the practice, of the new details as soon as possible. This will prevent downloaded results from laboratories being rejected or correspondence sent to the wrong address.**

**The sample taker is responsible for making sure that the person is contactable so they can be advised of any further tests or investigations needed following screening.**

**Please see the following link for more information:**

[Guidance for acceptance of cervical screening samples in laboratories and pathways, roles and responsibilities - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/publications/guidance-for-acceptance-of-cervical-screening-samples-in-laboratories-and-pathways-roles-and-responsibilities)

Month	Dec-25	
Laboratory Code	61025	
Laboratory	London	National Figures
<b>Total Results</b>	48,396	239,360
<b>Total Hits</b>	45,130	225,837
<b>Hits %</b>	93.25%	94.35%
<b>Non Hits (Participant Details Not Active in CSMS)</b>	13	85
<b>Non Hits %</b>	0.03%	0.04%
<b>Change from Last month</b>	-0.31%	-0.72%
<b>Manual Match</b>	3,253	13,438
<b>Manual Match %</b>	6.72%	5.61%
<b>Change from Last month</b>	0.20%	0.35%
<b>Over / Under National %</b>	↑	

### CSAS Incident Management

The figures in the table are at national level.

Summary	Nov 2025	Dec 2025
Open Incidents	76	74
Assisting Incidents	75	73
Non-Assisting Incidents	1	0
Resolved Awaiting Closure*	0	1

\* Resolved awaiting closure are non-assisting incidents

Please refer to the below table listing the key themes of incidents received into CSAS.

Thematic Issues	Incidents received by CSAS per month - Themes													
	Reputational Harm	Patient Safety	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25
Ceasing	High	High	1	1	0	0	3	0	1	3	6	3	0	2
Colposcopy Discharge	Medium	High	0	0	1	2	2	2	2	3	1	0	4	2
Defer	Medium	High	0	0	0	0	0	0	0	0	0	0	0	1
Patient Mismatch	High	High	0	1	0	1	0	3	1	0	0	0	0	0
Patient results	High	High	10	15	11	8	9	7	18	16	13	13	12	8
			11	17	12	11	14	12	22	22	20	16	16	13

## Colposcopy Clinics - Discharge Lists

CSAS review every colposcopy clinic on a regular basis and all clinics now submit discharge lists via the CSAS on-line process in either word or excel format.

The table below shows all colposcopy clinics within your area. It includes the date CSAS received the most recent discharge list, and also the month the data relates to.

Please can we remind Colposcopy Clinics to respond to CSAS' email queries or rejections with the appropriate information to allow CSAS to ensure the patients' cervical screening records are updated and they are recalled at the correct interval.

CSPB Name	Colposcopy Clinic Name	Latest Form Submission	Month of List	Review Date	Submission Type
North Central	Barnet Hospital	19/01/2026	November 2025	27/01/2026	NHSE Word Document
	Chase Farm Hospital	22/01/2026	December 2025	27/01/2026	NHSE Word Document
	North Middlesex University Hospital	09/01/2026	Up to 09/01/2026	27/01/2026	NHSE Word Document
	University College London Hospital	30/12/2026	October 2025	27/01/2026	NHSE Word Document
	Whittington Hospital	05/12/2025	Up to 20/11/2025	27/01/2026	Excel 1 Tab Spreadsheet
	Royal Free London	23/01/2026	Up to 06/01/2026	27/01/2026	Excel 1 Tab Spreadsheet
North East	Homerton University Hospital	06/01/2026	November 2025	27/01/2026	NHSE Word Document
	Newham University Hospital	09/01/2026	November 2025	27/01/2026	NHSE Word Document
	The Royal London Hospital	19/11/2025	Up to 07/11/2025	27/01/2026	Excel 1 Tab Spreadsheet
	Whipps Cross University Hospital	17/01/2026	November 2025	27/01/2026	Excel 1 Tab Spreadsheet
	Queen's Hospital	20/11/2025	October 2025	27/01/2026	NHSE Word Document
North West	Chelsea and Westminster Hospital	24/12/2025	November 2025	28/01/2026	NHSE Word Document
	Hillingdon Hospital	17/12/2025	November 2025	28/01/2026	Excel 1 Tab Spreadsheet
	Northwick Park Hospital	15/01/2026	November 2025	28/01/2026	Excel 1 Tab Spreadsheet
	St Mary's Hospital Imperial College Healthcare	30/12/2025	November 2025	28/01/2026	NHSE Word Document
	West Middlesex University Hospital	07/01/2026	Up to 18/12/2025	28/01/2026	NHSE Word Document
	Ealing Hospital (Colp)	28/01/2026	December 2025	28/01/2026	Excel 1 Tab Spreadsheet
South East	Guy's & St Thomas' Hospital	12/12/2025	October 2025	27/01/2026	NHSE Word Document
	Orpington Hospital	19/01/2026	November 2025	27/01/2026	NHSE Word Document
	Queen Elizabeth Hospital Woolwich	05/01/2026	November 2025	27/01/2026	NHSE Word Document
	University Hospital Lewisham	31/12/2025	November 2025	27/01/2026	NHSE Word Document
	King's College Hospital	12/12/2025	October 2025	27/01/2026	NHSE Word Document
South West	Croydon University Hospital	08/01/2026	November 2025	27/01/2026	Alternative Word Document
	St Georges Hospital	09/01/2026	December 2025	27/01/2026	Excel 1 Tab Spreadsheet
	ST Helier Hospital COLP	13/01/2026	November 2025	27/01/2026	Excel Multi Tab Spreadsheet
	Kingston Hospital	09/12/2025	October 2025	27/01/2026	Excel 1 Tab Spreadsheet

## Contact us

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