



December 2025 Issue 50

Your News for London SIT

In this update:

- [CSAS News](#)
- [Information / Update](#)
- [Manual Matching Figures](#)
- [CSAS Incident Management](#)
- [Colposcopy Clinics - Discharge Lists](#)

CSAS News

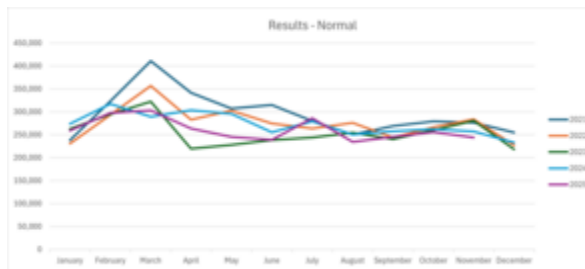


Invitations

A total of 369,049 invitations communications were sent in November 2025 compared to 462,496 sent in October 2025. An decrease of 93,447. Of the total invitation and reminder communications sent, invitations accounted for 56.93%.

Reminders

November 2025 saw 279,206 reminder communications sent. This was a decrease of 7,939 on the previous month. Reminders accounted for 43.07% of the total invitation and reminder communications sent in November.

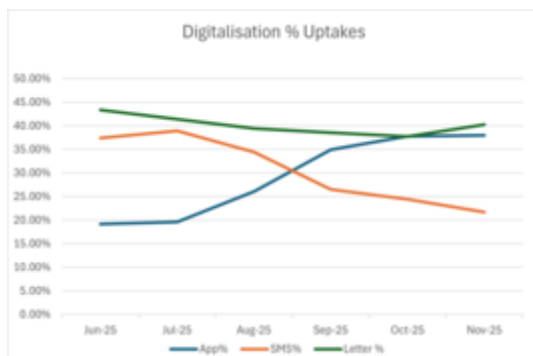


Results-Normal

The number of normal results communications sent out in November 2025 decreased by 11,706 on October's figure to 244,075. Normal results communications accounted for 26.62% of all communications sent in November 2025.

Results-Abnormal

CSAS sent a total of 13,215 abnormal result communications in the month of November 2025. Abnormal results communications account for 5.14% of all results communications and 1.44% of all communications sent in November 2025.



Digitalisation

Digitalisation Update

For the month of November 2025 the uptake figures for digitalisation are as follows;

NHS App - 37.99%

SMS - 21.68%

Letter - 40.28%

Information / Update

Abnormal result communications continue to be sent in letter format. Once NHS England have approved this communication to be sent via the NHS App we will update you.

Christmas & New Year

CSAS staff will be working the following days over the Christmas and New Year period.

Monday	22/12/2025	Business As Usual
Tuesday	23/12/2025	Business As Usual
Wednesday	24/12/2025	Business As Usual
Thursday	25/12/2025	Bank Holiday - Closed
Friday	26/12/2025	Bank Holiday - Closed
Saturday	27/12/2025	Weekend - Closed
Sunday	28/12/2025	Weekend - Closed
Monday	29/12/2025	Business As Usual
Tuesday	30/12/2025	Business As Usual
Wednesday	31/12/2025	Business As Usual
Thursday	01/01/2026	Bank Holiday - Closed
Friday	02/01/2026	Business As Usual

All the team at CSAS would like to wish our colleagues within the NHS Cervical Screening Programme a very happy Christmas and a healthy and prosperous New Year.

Manual Matching Figures

Below are the manual matching figures for November 2025 relating to:

- London Laboratory
 - National
-

'Non hits' are where participants details do not match an active record within CSMS

.

The sample taker is responsible for making sure that the sample and request submitted relate to the correct person. It is essential that the sample taker checks with the individual that:

- **their details on the downloaded request form are correct**
- **their correspondence address is current**
- **the personal details relate to them and are correct (such as their full name and date of birth)**

If the address is not current, an address amendment should be submitted, via the GP links by the practice, of the new details as soon as possible. This will prevent downloaded results from laboratories being rejected or correspondence sent to the wrong address.

The sample taker is responsible for making sure that the person is contactable so they can be advised of any further tests or investigations needed following screening.

Please see the following link for more information:

[Guidance for acceptance of cervical screening samples in laboratories and pathways, roles and responsibilities - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/cervical-screening-samples-laboratories-pathways-roles-responsibilities)

Month	Nov-25	
Laboratory Code	61025	
Laboratory	London	National Figures
Total Results	49,530	266,577
Total Hits	46,132	250,534
Hits %	93.14%	93.98%
Non Hits (Participant Details Not Active in CSMS)	169	2,006
Non Hits %	0.34%	0.75%
Change from Last month	0.28%	0.71%
Manual Match	3,229	14,037
Manual Match %	6.52%	5.27%
Change from Last month	-0.16%	-0.10%
Over / Under National %	↑	

CSAS Incident Management

The figures in the table are at national level.

Summary	Oct 2025	Nov 2025
Open Incidents	71	76
Assisting Incidents	70	75
Non-Assisting Incidents	1	1
Resolved Awaiting Closure*	0	0

Please refer to the below table listing the key themes of incidents received into CSAS.

Incidents received by CSAS per month - Themes													
Thematic Issues	Reputational Harm	Patient Safety	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25
Ceasing	High	High	1	1	0	0	3	0	1	3	6	3	0
Colposcopy Discharge	Medium	High	0	0	1	2	2	2	2	3	1	0	4
Patient Mismatch	High	High	0	1	0	1	0	3	1	0	0	0	0
Patient Results	High	High	9	15	11	8	9	7	18	16	13	13	12
TOTAL			10	17	12	11	14	12	22	22	20	16	16

Colposcopy Clinics - Discharge Lists

CSAS review every colposcopy clinic on a regular basis and all clinics now submit discharge lists via the CSAS on-line process in either word or excel format.

The table below shows all colposcopy clinics within your area. It includes the date CSAS received the most recent discharge list, and also the month the data relates to.

Please can we remind Colposcopy Clinics to respond to CSAS' email queries or rejections with the appropriate information to allow CSAS to ensure the patients' cervical screening records are updated and they are recalled at the correct interval.

CSPB Name	Colposcopy Clinic Name	Latest Form Submission	Month of List	Review Date	Submission Type
North Central	Barnet Hospital	03/11/2025	September 2025	09/12/2025	NHSE Word Document
	Chase Farm Hospital	08/12/2025	October 2025	09/12/2025	NHSE Word Document
	North Middlesex University Hospital	08/12/2025	Up to 02/12/2025	09/12/2025	NHSE Word Document
	University College London Hospital	09/12/2025	September 2025	09/12/2025	NHSE Word Document
	Whittington Hospital	05/12/2025	Up to 20/11/2025	09/12/2025	Excel 1 Tab Spreadsheet
	Royal Free London	27/11/2025	Up to 08/11/2025	09/12/2025	Excel 1 Tab Spreadsheet
North East	Homerton University Hospital	24/11/2025	October 2025	09/12/2025	NHSE Word Document
	Newham University Hospital	04/12/2025	October 2025	09/12/2025	NHSE Word Document
	The Royal London Hospital	19/11/2025	Up to 07/11/2025	09/12/2025	Excel 1 Tab Spreadsheet
	Whipps Cross University Hospital	28/11/2025	August 2025	09/12/2025	Excel 1 Tab Spreadsheet
	Queen's Hospital	20/11/2025	October 2025	09/12/2025	NHSE Word Document
North West	Chelsea and Westminster Hospital	12/11/2025	October 2025	09/12/2025	NHSE Word Document
	Hillingdon Hospital	30/09/2025	August 2025	09/12/2025	Excel 1 Tab Spreadsheet
	Northwick Park Hospital	05/12/2025	October 2025	09/12/2025	Excel 1 Tab Spreadsheet
	St Mary's Hospital Imperial College Healthcare	27/11/2025	October 2025	09/12/2025	NHSE Word Document
	West Middlesex University Hospital	07/11/2025	September 2025	09/12/2025	NHSE Word Document
	Ealing Hospital	20/11/2025	September 2025	09/12/2025	Excel 1 Tab Spreadsheet
South East	Guy's & St Thomas' Hospital	28/11/2025	Up to 06/10/2025	09/12/2025	NHSE Word Document
	Orpington Hospital	13/11/2025	September 2025	09/12/2025	NHSE Word Document
	Queen Elizabeth Hospital Woolwich	26/11/2025	October 2025	09/12/2025	NHSE Word Document
	University Hospital Lewisham	23/10/2025	August 2025	09/12/2025	NHSE Word Document
South West	King's College Hospital	01/12/2025	October 2025	09/12/2025	NHSE Word Document
	Croydon University Hospital	15/10/2025	August 2025	09/12/2025	Alternative Word Document
	St Georges Hospital	12/11/2025	Up to 11/11/2025	09/12/2025	Excel 1 Tab Spreadsheet
	St Helier Hospital COLP	27/11/2025	September 2025	09/12/2025	Excel Multi Tab Spreadsheet
	Kingston Hospital	09/12/2025	October 2025	09/12/2025	Excel 1 Tab Spreadsheet

Contact us

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