

Join our Learning Sessions:

Embedding the People Promise in General Practice



England

Whether you're new to this work or already beginning to embed the [People Promise](#), these sessions offer an opportunity to **learn, gain expert guidance**, and **connect with others** to share experiences and best practice. Register below.

Find more information, and recordings of past workshops, on [NHS Futures](#).



Session	Session overview	Registration Link	Date	Time
Freedom to Speak Up – Driving Cultural Change and Retention in General Practice	Learn how Freedom to Speak Up contributes to creating safe, supportive environments across the NHS. Explores its connection to the People Promise, and how fostering openness can strengthen team culture.	Register	21/10/2025	12:00-13:00
Flexible Working in General Practice	Join us to discover how flexible working can support productivity, retention, and staff wellbeing in General Practice. Using case studies and examples, this session highlighting its benefits for staff, teams and organisations.	Register	29/10/2025	12:00-13:00
Getting Started with Evaluation	This session introduces a practical approach to evaluation, with a focus on making it relevant, proportionate, and achievable.	Register	05/11/2025	12:00-13:00
Creating a Culture of Kindness: Culture, Civility & Respect	Explore how civility, kindness and respect can shape workplace culture and help create environments where everyone feels valued.	Register	12/11/2025	12:00-13:00
The People Promise and Customer Care	Discover how great customer care can strengthen relationships in General Practice. This session links excellent service to the People Promise, showing how it enhances both patient and staff experiences.	Register	19/11/2025	12:00-13:00
Health and Wellbeing in General Practice	This webinar shares practical guidance, evidence-informed tools, and training to help general practice staff support their own wellbeing and foster healthier team cultures.	Register	2/12/2025	12:00-13:00
Management and Leadership Development in General Practice	This session introduces the Management and Leadership Framework, including the National Induction, Standards, and Competencies for Managers.	Register	10/12/2025	12:00-13:00

