

24th October 2025

Dear Colleagues,

Service Disruption to Immunology Service

Pathology - Immunology Service Update – 24 Oct 2025

The Immunology service is currently non-operational due to analyser down time.

Current Backlog: 4,200+ tests.

Impact:

Diagnostic delays expected. Engineering support due today.

Action Required:

Testing should be limited to clinically critical patient cohorts which require urgent diagnosis, treatment, or critical monitoring. Samples maybe outsourced if clinically urgent.

All other requests will be vetted by the Consultant Immunologist.

Queries: Immunology Team, BHRUT at King George Hospital:
020 8983 8000 extn 8502

Please remember to check for previous/ external pathology test results using CyberLab to avoid unnecessary duplication.