

BHRUT – EPR Go Live Summary for GP Practices

BHRUT goes live with the new Electronic Patient Record (EPR) on 8 November.

Here's what GP practices need to know:

1. Data Pause – London Care Record (LCR)

- 1 week pause in new data flowing from BHRUT into the LCR.
- Historical data still viewable.

2. Discharge Summaries & Letters

- Created via EPR: structured, consistent, and includes coded data.
- New look – similar to Barts Health letters.

3. Pathology Requests

GP Requests

- Continue using CyberLab (unchanged).
- CyberLab upgrades coming soon for easier use.
- Support: bhrut.pathology.helpdesk@nhs.net / bhrut.gpliaison@nhs.net

Hospital Requests

- Patients must attend BHRUT sites for hospital-requested bloods.
- Results visible as usual in CyberLab.

4. MESH (Message Exchange for Social Care and Health) Integration

- Work underway with EMIS for direct transfer of clinic letters via MESH. Not coming in with go live.

5. Radiology

- GP requesting process unchanged.
- **Action for Practice Managers by 03 November 2025:**
 - A “drop-in” Teams invitation for a walkthrough on adding a new trading partner to EMIS will be sent. SystemOne will receive separate invites
 - **Please confirm receipt by 03 November 2025 to ensure continued electronic delivery of GP-referred radiology reports after 08 November 2025.**

6. DNAR / Resuscitation Plans

- DNACPR/TEP plans remain valid in the community - unchanged.
- Will accompany patient in paper form on discharge or transfer from our hospitals.

7. Hospital Prescribing

- At go live BHRUT will transition from paper drug charts to Electronic Prescribing & Medicines Administration (EPMA).
- GPs will receive clearer, structured medication lists showing:
 - New, discontinued, and continued medication with rationale.
- Outpatients & A&E are using CLEO for one-off e-prescriptions to be sent to the patient's nominated pharmacy.

8. Specialty Contact Details

- We plan to add phone and email addresses to clinic letters as part of the optimisation phase after go live.
- There is a document on the BHRUT website [contact-details-for-bhrut-specialities](#) with contact details for many of our specialities. The plan is for the list to be updated regularly.

9. Referring during the transition

- Continue referring patients for secondary care as usual.
- Where possible, use alternative services such as Advice & Guidance (A&G) and Advice & Refer (A&R) to ease the pressure on the hospitals during the go live transition.

10. Reassurance & Support

- Technical issues: contact your local primary care GP IT Facilitator at NEL ICB.
- Non-technical queries: bhrut.gpliaison@nhs.net