

To all GP Colleagues

Implementation of Urgent Comprehensive Geriatric Assessment Service at St George's Health and Wellbeing Hub

St Georges Health and Wellbeing Hub is a modern purpose-built facility on the former St George's Hospital site in Suttons Lane, Hornchurch. It provides a range of health and wellbeing services in a single location, which includes a GP practice, community diagnostics, the Ageing Well Centre (Frailty), mental health services, renal dialysis, a range of BHRUT clinics, and community and social care services.

The Geriatric service will be introducing a new offering alongside the recently launched Ageing Well Centre pathways. **This will be a Directly Bookable Service (DBS) service, enabling referrers to directly access our Urgent Comprehensive Geriatric Assessment clinic without the need for prior triage.**

As of Monday 30th June, the following service will be available to refer into:

Service Name: Geriatrics - Urgent Comprehensive Assessment - St Georges H&WH - RF4- BHRUT

Service ID: 8004388

Speciality: Geriatric Medicine

Clinic Type: Not Otherwise Specified

As this is a Directly Bookable Service with an expected appointment timeframe of 2 working days (with a maximum of 1 week) from referral, all referrals must be submitted with a supporting clinical letter. Referrals received without supporting documentation will be rejected and returned to the referrer.

We kindly ask that GPs do not provide rebooking information to patients. In the event of a cancellation, a member of the Geriatrics team will contact the patient directly to arrange a new appointment outside of eRS.

Please note the following services remain available for routine referrals and A&G requests:

- Geriatrics - Comprehensive Assessment Falls Clinic -Ageing Well Centre - St Georges H&WH - RF4- BHRUT
- Geriatric- General Comprehensive Assessment Clinic- Ageing Well Centre -St Georges H&WH- RF4 - BHRUT
- Geriatric Medicine 65 years and above only - King George Hospital RF4 – BHRUT
- Geriatric Medicine - Memory Clinic- King George Hospital RF4 – BHRUT

