

To all GP Colleagues

## Refurbishment of X-Ray Room at Harold Wood Polyclinic

### X-Ray Equipment replacement

There will be no X-Ray services at Harold Wood Polyclinic from **Thursday 20 February 2025 to Friday, 11 April 2025**. This is due to the planned replacement of the X-Ray equipment as part of the Trust's commitment to modernise and improve our imaging equipment across all our sites. The X-Ray equipment at Harold Wood has experienced repeated breakdowns impacting patient experience due to patients being diverted to other sites. Once completed this replacement work will provide a welcome improvement for patients at Harold Wood Polyclinic.

### Why are we making this change?

- Reduced risks of equipment breakdowns and prolonged downtimes
- Faster image processing time
- Better quality images
- Reduction in examination delays
- Improved patient and staff experience

### What happens during the replacement?

There will be no X-Rays services on this site and all X-Rays will be provided at our other sites.

**Urgent cases:** we remain open to walk-in for all urgent cases, such as chest X-Rays and query fractures. For these indications, the patient should attend the department with their X-Ray request form and will be seen on the day at our other sites. Please attend either Queen's Hospital or King George Hospital (not a community site) with suspected fractures relating to:

- Hip/Pelvis
- Skull
- Spines

**Non-urgent case:** The current appointment system will continue to be used for non-urgent cases. Request forms should be sent to the provided email address to book an appointment.

Patients can access our website for general information on our services [walk in X-Rays](#).

### What are the locations and opening times for X-Rays?

- Barking Community Hospital (Upney Lane) Mon – Sun: 8.30am - 6.30pm
- Fanshawe Diagnostic Centre (Halbutt Street) Mon – Fri: 8.30am - 4.30pm
- Queen's Hospital (Rom Valley Way) Mon – Sun: 10.00am - 6pm
- King George Hospital (Barley Lane) Mon – Sun: 10.00am - 6pm
- St. George's Health and Wellbeing Hub (Suttons Lane, Hornchurch) 08.30am – 17.00Hrs.

If you have any queries regarding any of our services, please contact 01708435000 Ext. 3277

Thank you for your understanding and continued partnership whilst we develop our community services.

