

## Advance Nurse Triage in Gynae ED

We are piloting an advanced nurse triage system in Gyane ED starting at the end of October 2024 on Sunrise B at Queen's.

A possible outcome for patients triaged by the Band 6 nurse is a referral back to their GP. We are keen for this pilot to be successful and support from GP's is crucial in achieving this.

### Advanced Triage Nurse Pilot – Why are we doing this ?

- ❖ Gynaecology Emergency Department (GED) is currently identified as a high-risk area due to not delivering the NHS 95% 4-hour standard Type 2 target.
- ❖ Over the past three years, the GED has experienced a statistically significant surge in attendances, with patients presenting with increasingly complex conditions requiring enhanced care.
- ❖ Despite steadily increasing demand Queen's Gynae ED continues to perform better than local comparators; However, this performance comes at a cost, with staff reporting burn out, high rates of sickness and worsening retention rates reflecting the strain that GED staff are working under.

## Advanced Triage Nurse Pilot



**Who? A Band 6 Nurse**



**Leading triage**

When?

**7 days a week**

### Project Objectives

**Objective 1:** Reduce patient waiting time for clinical assessment.

**Objective 2:** Improve the efficiency of the triage process.

**Objective 3:** Maintain or enhance patient safety.

**Objective 4:** Increase patient and staff satisfaction.

