

tQuest Update  
25 July 2024



**Cervical Screening London would like to remind users that tQuest remains the method of choice for requesting cervical screening tests.**

tQuest allows users of EMIS and SystmOne to electronically generate a request form which contains all the necessary information to allow the laboratory to process the sample.

This minimizes the risk of transcription errors associated with handwritten forms and ensures the correct patient identifiers are submitted to the laboratory, reducing the risk of rejection.

It has been brought to the laboratory's attention that, in some areas, users believe that request forms downloaded for CSMS should be used as a replacement for tQuest.

**This is not the case.**

CSMS request forms (HMR101) should only be used when tQuest is unavailable.

Request forms from CSMS need to be manually inputted into the laboratory system, which increases the time taken to process manual requests. Using tQuest improves efficiency in the laboratory allowing us to process samples quicker and, in turn, enabling patients to receive their results faster.

Help us to help you ensure your patients get a fast and efficient service by using tQuest.

If you need further information, please visit our website:

[hslpathology.com/csl](https://hslpathology.com/csl)

Alternatively, contact our administration team on 020 7460 4851 or email [hsl.csl.queries@nhs.net](mailto:hsl.csl.queries@nhs.net)

For IT support, please contact [helpdesk@tdlpathology.com](mailto:helpdesk@tdlpathology.com) or the helpdesk portal:

<https://tdlpathology.freshservice.com/support/home>

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