

July 2024

Issue 33

*Your news for:*

*London SIT*

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## CSAS News

During June, a total of 451,250 invitations were sent out, a decrease of 16.5% following high volumes since January. Reminders also decreased in month by 10.5% to 347,908, however these remain in line with current year-to-date averages. The number of results has further decreased by 13.6% to 270,163 following yearly trends.

To contact any member of the engagement team please email:  
[csas.engagement@nhs.net](mailto:csas.engagement@nhs.net)

For queries please use the contact form available via the following link: [Contact-us · CSAS](#)

## Information / Updates

NHS digital have issued a user guide relating to CSMS which users may find useful. The guide includes information such as:

- How to access CSMS
- How users can check they have the correct access rights
- Different options for patient search
- Different options to defer or cease via CSMS
- Patent summary which includes how to view previous test results, HPV information and details of which GP the patient is registered with
- Notifications ( which has replaced PNL's )
- Within the notifications is a " patient to review " section which highlights any new patients requiring follow up , new patients who are ceased & existing patients recently ceased.
- Managing the GP practice email held in CSMS to ensure notifications ( previously known as PNL's ) are received.

[NHS Cervical Screening Management System user guide - NHS England Digital](#)

## Manual Matching Figures

Below are the manual matching figures from May 2024 for:

- Health Service Laboratories Cervical Cytology Service
- National

'Non hits' are where CSAS need to 'manually match' data that does not directly match the information held on the NHAIS system.

**The sample taker is responsible for making sure that the sample and request submitted relate to the correct person. It is essential that the sample taker checks with the individual that:**

- their details on the downloaded request form are correct
- their correspondence address is current
- the personal details relate to them and are correct (such as their full name and date of birth)

**If the address is not current, advise the call and recall service of the new details as soon as possible. This will prevent downloaded results from laboratories being rejected or correspondence sent to the wrong address.**

**The sample taker is responsible for making sure that the person is contactable so they can be advised of any further tests or investigations needed following screening.**

**Please see the following link for more information:**

[Guidance for acceptance of cervical screening samples in laboratories and pathways, roles and responsibilities - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/acceptance-of-cervical-screening-samples-in-laboratories-and-pathways-roles-and-responsibilities)

Nat Code/Lab	61025/ London	National Figures
Month	<b>May-24</b>	<b>May-24</b>
Total Results	59,082	322,627
Total Hits	53,901	306,514
Hits %	91.23%	95.01%
Non Hits	5,181	16,113
Non Hits %	8.77%	4.99%
Change previous month	-0.31%	
Over / Under National Non Hits %	↑	

# CSAS Incident Management

The figures in the tables to the right and below are at a national level. Please refer to the below table listing the key themes which reflects the 'SIAF received' date.

Total Open Incidents	78
Assisting Incidents	76
Non-assisting Incidents	2
Resolved Awaiting Closure	0

Themes 2023/2024	Potential Reputational Harm	Patient Safety	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Ceasing	High	High	3	0	3	1	1	0	0	0	0	0	1	2	0
Colposcopy Discharge	Medium	High	4	1	1	1	5	5	4	2	1	3	2	2	3
Customer Support Centre	High	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Practice error	Medium	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
IG	High	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
Invasive Cancer Audit	Low	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
IT failure	Low	High	0	0	0	0	0	0	0	0	0	0	0	0	0
Lab Links	Medium	High	0	0	1	0	0	1	0	0	0	0	0	0	0
National Letters	High	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
Open Exeter	Low	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
Operational failure	Medium	High	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	Medium	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
Parameters	Medium	High	0	0	0	0	0	0	0	0	0	0	0	0	0
Patient Mismatch	High	High	1	0	0	0	0	0	1	0	0	0	0	0	0
Patient results	High	High	14	14	9	15	14	13	3	19	11	14	8	8	7
Performers List	High	High	0	0	0	0	0	0	0	0	0	0	0	0	0
Registration	High	High	0	0	1	0	0	1	1	0	0	0	0	1	0
<b>Total</b>			<b>22</b>	<b>15</b>	<b>15</b>	<b>17</b>	<b>20</b>	<b>20</b>	<b>9</b>	<b>21</b>	<b>12</b>	<b>17</b>	<b>11</b>	<b>13</b>	<b>10</b>

## Key Themes:

Patient mismatches reduced

1 additional Colposcopy incident

## Colposcopy Clinics - Discharge lists

CSAS review every colposcopy clinic on a regular basis and all clinics now submit discharge lists via the CSAS on-line process in either word or excel format.

The table below shows all colposcopy clinics within your area. It includes the date CSAS received the most recent discharge list, and also the month the data relates to.

Colposcopy Clinic Name	Latest Form Submission	Month of List	Review Date
Barnet Hospital	11/06/2024	April	23/07/24
Chase Farm Hospital	12/06/2024	May	23/07/24
Chelsea and Westminster Hospital	28/06/2024	May	23/07/24
Croydon University Hospital	27/06/2024	May	23/07/24
Guy's & St Thomas' Hospital	23/07/2024	June	23/07/24
Hillingdon Hospital	15/07/2024	Up to 07/05/24	23/07/24
Homerton University Hospital	10/07/2024	April	23/07/24
Kingston Hospital	22/07/2024	May	23/07/24
Newham University Hospital	25/06/2024	April	23/07/24
North Middlesex University Hospital	17/07/2024	up to 15/7/24	23/07/24
Northwick Park Hospital	17/07/2024	May	23/07/24
Orpington Hospital	29/05/2024	March	23/07/24
Queen Elizabeth Hospital Woolwich	20/06/2024	May	23/07/24
St Georges Hospital	18/06/2024	Up to 14/06/24	23/07/24
ST Helier Hospital COLP	19/07/2024	May	23/07/24
St Mary's Hospital Imperial College Healthcare	28/06/2024	May	23/07/24
The Royal London Hospital	31/05/2024	April	23/07/24
University College London Hospital	09/07/2024	May	23/07/24
University Hospital Lewisham	13/06/2024	May	23/07/24
West Middlesex University Hospital	08/07/2024	Up to 14/06/24	23/07/24
Whipps Cross University Hospital	16/07/2024	June	23/07/24
Whittington Hospital	11/06/2024	May	23/07/24
King's College Hospital	13/06/2024	March	23/07/24
Queen's Hospital	04/07/2024	April	23/07/24
Ealing Hospital	15/07/2024	Up to 14/06/24	23/07/24
Royal Free London	16/07/2024	April	23/07/24

We would value your feed back on how useful you find these updates. Please use or generic e-mail address [csas.engagement@nhs.net](mailto:csas.engagement@nhs.net) to send us any feedback you may have.