

## Information for GPs

### **Radiology Reports will be available to patients aged 16 and over in the NHS App via Patients Know Best (PKB).**

Patients Know Best (PKB) is an online patient held record platform available to patients aged 16 and over. Barts Health and Homerton Healthcare (HH) patients can view appointment information, discharge summaries, outpatient clinic letters and Barts- and Homerton-requested blood test results.

Barts and HH patients aged 16 and over will be able to see their radiology reports for tests and scans requested by Trust clinicians in their PKB record.

Radiology reports for tests requested by GPs will not be available in a patient's PKB record.

All radiology reports will be delayed by 28 days after the radiology report is finalised before being released on PKB. This delay in releasing the reports will allow time for clinicians to review and discuss these results with the patient as required.

## FAQs

### What will the patient see in their radiology reports in the NHS App via PKB?

All reports will be delayed by 28-days before appearing in a patient's PKB record. There will be a placeholder stating the date and time when the report will become available.

*An example of a placeholder for radiology reports in PKB:* \_\_\_\_\_

## US Abdomen

Imaging date	16 Jul 2024
Source	RQXM1 LUCIA REFERRE, Homerton Healthcare NHS Foundation Trust
Report	The report will be available on 19 August 2024 at 14:00

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Radiology reports sent by Barts Health will appear in PDF format.

An example of a Barts radiology report in PKB:

## CT Thorax

Imaging date	24 May 2024
Source	Barts Health
Media attachments	radiology1716982652640.pdf

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**\* Final Report \***

24/05/2024, 17:46, CT Head

24/05/2024, 17:45, CT Chest

This is a combined report from split requests  
CT Head & CT Chest ordered separately in Millennium,  
Attended and Confirmed in RIS Separately.  
CT Chest added to CT Head in PACS Reporting Window  
And Final Report issued.

*McConverter  
ePDF.com!*

Radiology reports sent by HH will be textual reports. The report will be suffixed with guidance for the patient: *“If you have questions regarding the report findings and require clarification, please discuss this with the person who referred you for the examination at your next scheduled appointment. This may be your hospital doctor or therapist. Please do not contact radiology directly.”*

An example of a HH radiology report in PKB:

## US Abdomen

Imaging date	16 Jul 2024
Source	RQXM1 LUCIA REFERRE, Homerton Healthcare NHS Foundation Trust
Report	<p>If you have questions about the report, please do not contact radiology.</p> <p>You may discuss the report at your next appointment with the person who referred you.</p> <p>22/07/2024, 13:02, US Abdomen Accession Number: 88US24046712 Examination Description: US Abdomen Examination date: 22/07/2024 Reason for Exam: vomiting after feeds Case History: ? pylori stenosis\ . E\Technique: Abdominal ultrasound examination. Findings: The stomach is full at time of examination. The pyloric canal appears normal measuring 14 mm in length and shows normal muscular thickness of 4 mm. The liver is not enlarged and shows uniform echogenicity and vascularity with no discrete focal lesion. No intra- or extrahepatic ductal dilatation. The common bile duct is unremarkable. The gallbladder is contracted at time of examination. The pancreas obscured by overlying gases. The spleen is not enlarged and shows normal echo texture measuring 57 mm in length. Both kidneys show normal site, size, shape and parenchymal echogenicity with preserved cortico-medullary differentiation. No stones, hydronephrosis or focal lesion. The right kidney measures more in the left measures 57 mm in length, while the left 54 mm. Conclusion: Normal abdominal ultrasound examination. No evidence of hypertrophic pyloric stenosis. Maha Hassan Consultant Radiologist GMC 7507046 Homerton Healthcare NHS Foundation Trust ***** Final Report ***** Dictated: Hassan , Maha Signed: Hassan , Maha  Dict Dt/Tm: 22-JUL-24 2:21 Sign Dt/Tm: 22-JUL-24 2:21 Tech: MAHAHASSAN</p>

## How should I handle patient queries about their radiology report?

Patients are advised by the Trust that radiology reports will be reviewed by the clinician who requested the test or scan, and the report contains medical terminology which they may not be familiar with. The requesting clinician will discuss the radiology report at the patient's next appointment as needed.

Patients are advised not to contact the radiology department about any queries related to their radiology report.

## What if a patient reports that they cannot see their radiology report in their PKB record?

Radiology reports for tests requested by Barts/Homerton clinicians will be available for patients to access in their online record in the NHS App via PKB 28 days after their report has been finalised. If a report is amended the reveal date will be further delayed and not be visible for 28 days after the addendum was approved. The patient should see a placeholder with the date on which the report will be available for them to access.

Radiology reports for tests requested by GPs will not be available in a patient's PKB record. This exclusion is based on consultations with GP colleagues. GPs have a process in place whereby the requesting GP reviews the radiology report before it is filed in the patient's GP health record.

If patients cannot see their radiology report after more than 2 months following their test, then please advise for them to contact the relevant Trust's PKB support helpdesk:

- For Homerton Healthcare patients: [huh-tr.pkb@nhs.net](mailto:huh-tr.pkb@nhs.net)
- For Barts Health patients: [bartshealth.pkb@nhs.net](mailto:bartshealth.pkb@nhs.net)

## Who can I or patients contact for questions about Patients Know Best and the stored information?

For general queries about the information they access in their Patients Know Best record, you may contact the Trust's PKB support helpdesk:

- For Homerton Healthcare patients: [huh-tr.pkb@nhs.net](mailto:huh-tr.pkb@nhs.net)
- For Barts Health patients: [bartshealth.pkb@nhs.net](mailto:bartshealth.pkb@nhs.net)

For clinical queries, patients are advised to contact the clinical service that requested their test or scan. Contact details can be found at the top of their clinical letters or in the [service directory](#).

Staff and patients may also visit the relevant Trust website for further information and FAQs about their Trust's work with PKB:

Homerton Healthcare: <https://www.homerton.nhs.uk/nhs-app>

Barts Health: <https://www.bartshealth.nhs.uk/patients-know-best>