NEL 'Pride in Practice' - a funded accreditation programme for Primary Care teams

The NEL ICB Health Equity Academy are delighted to collaborate with the Training Hub to offer the 'Pride in Practice' accreditation to GP Practice Teams in North East London!

This training programme <u>for all staff</u> is designed specifically for primary care services and intended to positively reinforce ways that primary care interacts with the LGBTQ+ community.



Deadline for application: Friday 9th August 2024 Limited number of places available

See next page for further details







North East London has one of the highest LGBTQ+ population in the country. The evidence that LGBTQ+ people have disproportionately worse health outcomes and experiences of healthcare is both compelling and consistent.

This year the programme will fund 24 practices across NEL. Application requires a detailed statement and named senior sponsor from the Practice team

What the programme entails

- 1. A 90 minute in-person LGBTQ+ training session. We expect a least 80% of the practice staff including lead GPs and Practice Management to be present
 - 2. An LGBTQ+ inclusivity assessment and action plan
 - 3. A Pride in Practice Bronze, Silver or Gold award 4. Ongoing support and resources

Why as an employer you would want to obtain 'Pride in Practice' accreditation

·Improved Patient Satisfaction - LGBTQ+ patients who feel understood and respected are more likely to be satisfied with their care, leading to better patient retention and positive reviews

·Workplace Inclusivity - Promotes a more inclusive and supportive workplace environment for LGBTQ employees, which can improve morale and reduce turnover.

·Legal and Ethical Compliance - Demonstrates to regulators that you have considered the needs of LGBTQ+ patients in your practice. Endorsed by RCGP



Visit https://lgbt.foundation/help/pride-in-practice/ for more info on the programme

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Please contact abigail.dowdeswell@nhs.net or ekramul.hoque@nhs.net with any questions on this