



Practice Level Support – Information for London Practices

The FINAL three cohorts of the GPIP Practice Level Support Offer are commencing August, September and October 2024. Practices are encouraged to join an upcoming engagement webinar to find out more.

How does it work?

A nominated GPIP facilitator will be assigned to a small cohort of practices from one (or if applicable two neighbouring) ICB(s). They will separately meet with the nominated leads from each practice to agree ways of working, looking to accommodate where possible the practices' preferences.



The first four on-site visits are diagnostic sessions to determine how to help the practice make maximum progress across one or more areas. Remaining sessions will support the practice to implement change. Support concludes with a celebration / learning Event where other local practices will be invited to listen and learn.

Following the initial delivery of up to 4 months support there is an opportunity for an additional 3 or 6 on-site visits, or 2 months of support, for each practice where that would help support further change. This will be dependent upon capacity. Practices who sign up are not required to take up this additional offer.

Who can access Practice Level Support?

All practices are encouraged to consider whether practice level support would be beneficial for them, and are welcome to apply. However, given the time limited nature of the programme, it may not be appropriate for practices who are already receiving significant ICB support, such as those that have been rated as inadequate by CQC.

What is Practice Level Support?

Practice Level Support provides pragmatic, hands-on support for practices using experienced primary care quality improvement specialists who have worked with general practice for many years.

Practices who have participated in the programme to date have outlined:

- better alignment between capacity with demand
- improvements to their local access systems and care navigation processes
- an improved working environment for staff
- improvements in patient experience.

The offer, available through the national [General Practice Improvement Programme](#), consists of up to 16 on-site visits and four group-based sessions over a 4-6 month period. The support helps practices move towards the ambitions laid out in the [Delivery Plan for Recovering Access to Primary Care](#) and a [modern general practice model](#).

Why should my Practice get involved?

The programme supports practices move towards the [Modern General Practice model](#), which will enable practices to be fairer, safer and more sustainable. 1000+ practices have taken part in Practice Level Support so far, enabling them to plan and deliver improvements. The programme consistently receives excellent feedback.

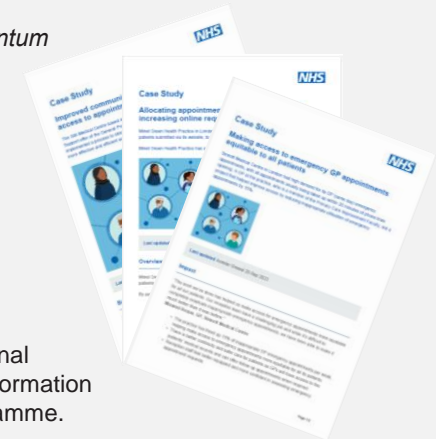
- Increase in online consultation use
- Administrative and clinical time savings
- Reduction in call wait times
- Improved use of ARRS roles
- Improved care navigation

"GPIP has been pivotal in providing an encouraging platform to share ideas and nurture solutions to collective problems, providing much needed momentum to passionately move us forward to bring about much needed change."
Assistant Practice Manager

"The planned sessions have given us momentum to implement the changes."
GP

"I just want to thank NHS England for providing us with GPIP, it's been outstanding and I would highly recommend any practice join. It's been invaluable to us."
Operations Manager

A range of case studies from London and across the country are available on the national [NHSFutures page](#), along with much more information on the General Practice Improvement Programme.





Practice Level Support – Enrolment Information for London Practices

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Practice Engagement Webinars

In order to sign up to the programme, practices must first register for, and then attend a practice engagement webinar. These provide an opportunity for practices to better understand how the programme will work and the level of commitment needed. They will include an update from practices who have participated in the programme as well as an opportunity for Q&A. The below engagement webinars are being run for any interested practice from across London.

Webinar Date	August 2024 cohort	September 2024 cohort	October 2024 cohort
	Practices attending this webinar can sign up to join the following cohort(s)		
Tuesday 25 th June 2024 12:00 – 13:30	✓	✓	✓
Thursday 18 th July 2024 12:00 – 13:30		✓	✓
Tuesday 3 rd September 2024 17:00 – 18:30			✓
Thursday 5 th September 2024 12:00 – 13:30			✓

Is there funding for practices who participate?

The hands-on support from the GPIP facilitators is fully funded by NHS England. There is no backfill funding available to support practice staff engage with the programme, however, participation may enable your practice to achieve the outcomes required to access [practice Transition](#) funding, or [PCN Capacity and Access Improvement Payments](#) from your ICB.

How does my practice enrol / sign up to the Programme

Deadlines

GPIP Practice Level Support Phase	Practice deadline to sign up to GPIP <i>Post attendance at the relevant engagement webinar(s)</i>	Proposed delivery start date <i>There may be some flexibility with the start date</i>	Programme term <i>There is potential for an extension of up to 2 months if agreed by all parties and capacity allows</i>
August 2024	Wednesday 3 rd July	w/c 29 th July	August 2024– November 2024
September 2024	Wednesday 31 st July	w/c 2 nd September	September 2024 – December 2024
October 2024	Wednesday 18 th September	w/c 14 th October	October 2024 – January 2025

There are a limited number of places available nationally that are being offered on a first-come-first-served basis. The national GPIP programme aligns to the [Delivery plan for recovering access to primary care](#) which runs until March 2025. It is unlikely that there will be any future cohorts and so practices are encouraged to make use of one of the three upcoming cohorts this year.

Where can I find further information?

Further information is available on the [NHS](#) and [FutureNHS](#) website(s).

If you have any further queries about the registration or sign up process, please contact england.londonprimarycare@nhs.net.