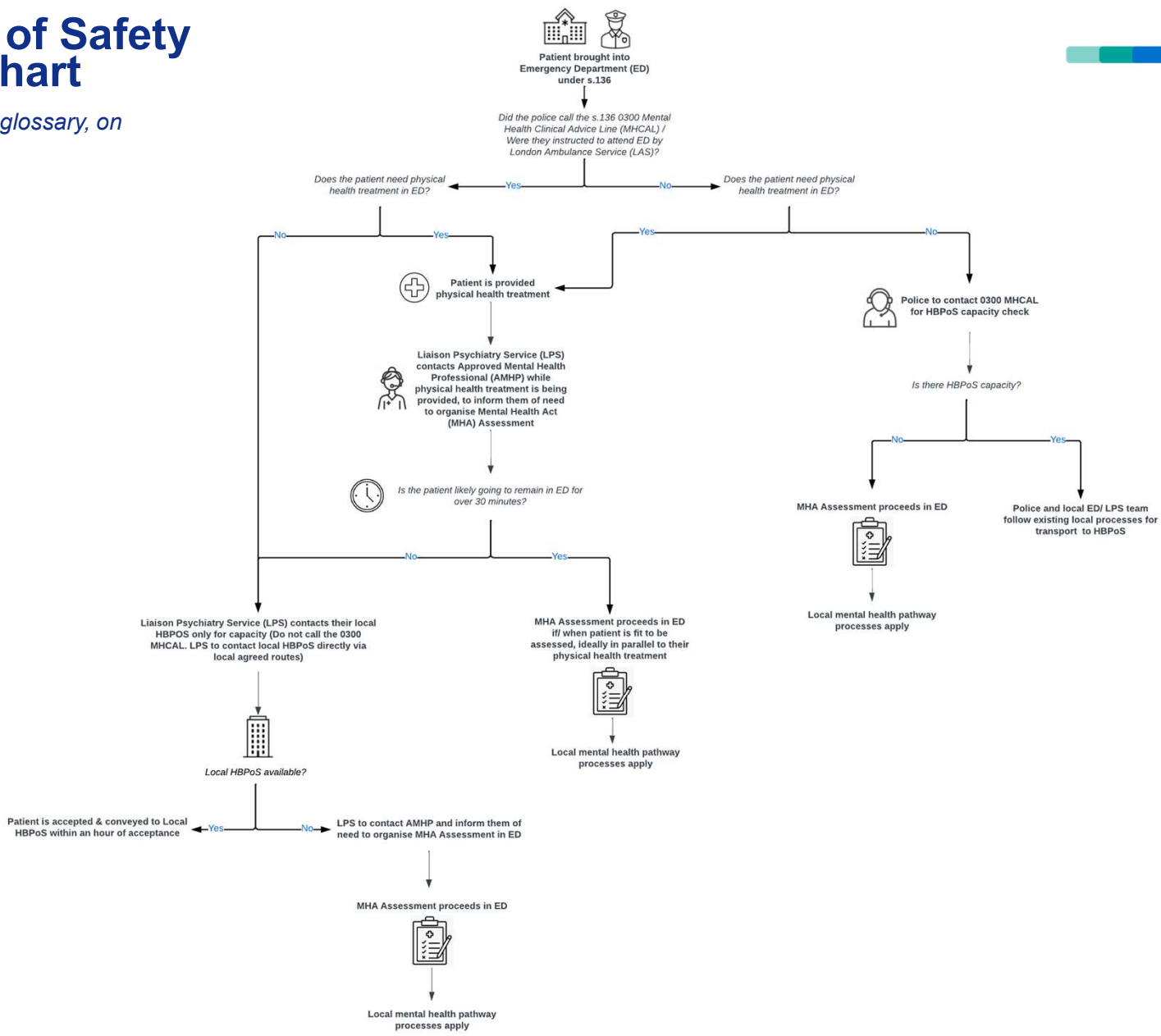
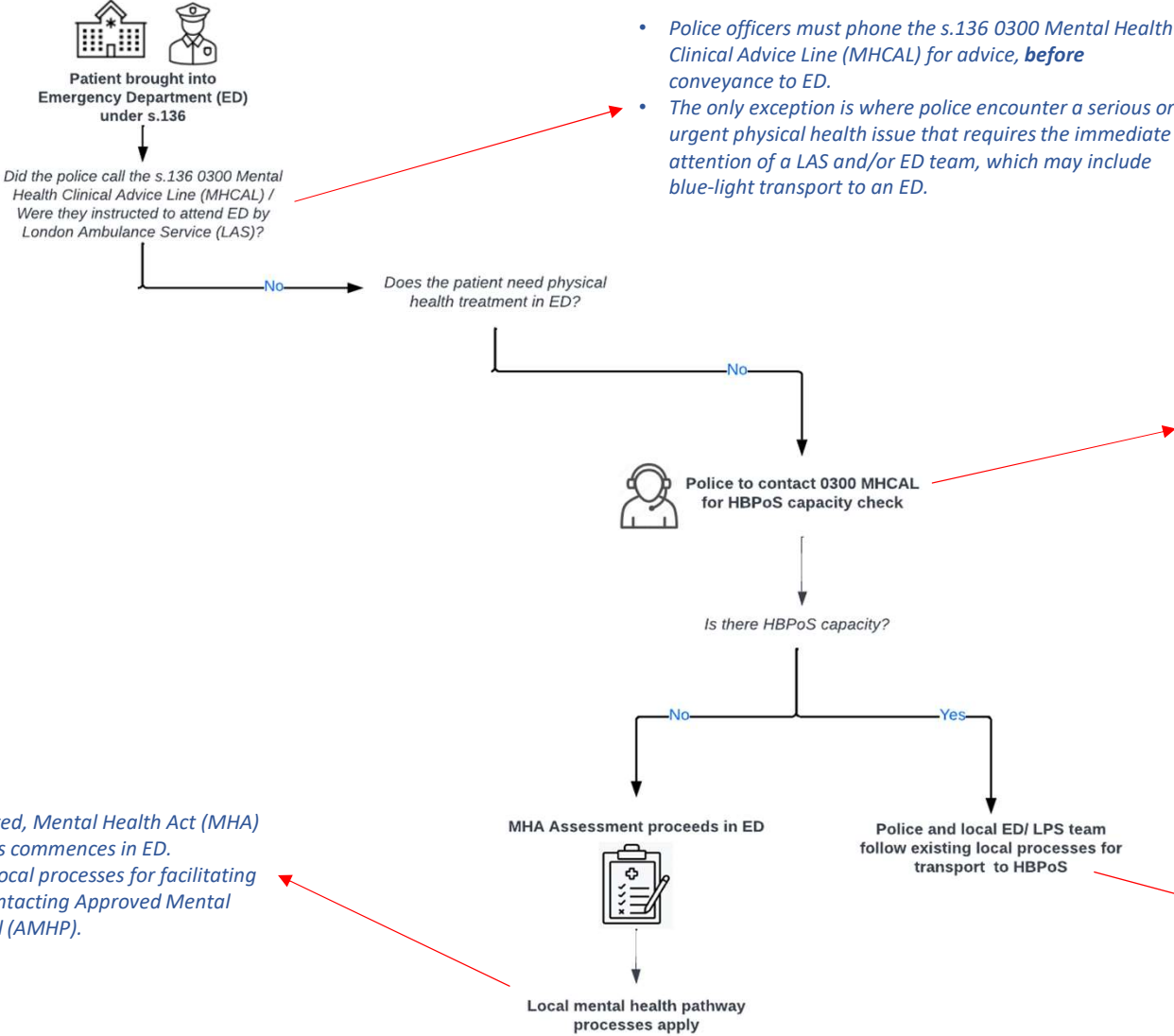


s.136 ED Place of Safety Protocol Flowchart

V13
Detailed view of flowchart, and glossary, on proceeding pages



ED Place of Safety Protocol Flowchart v13



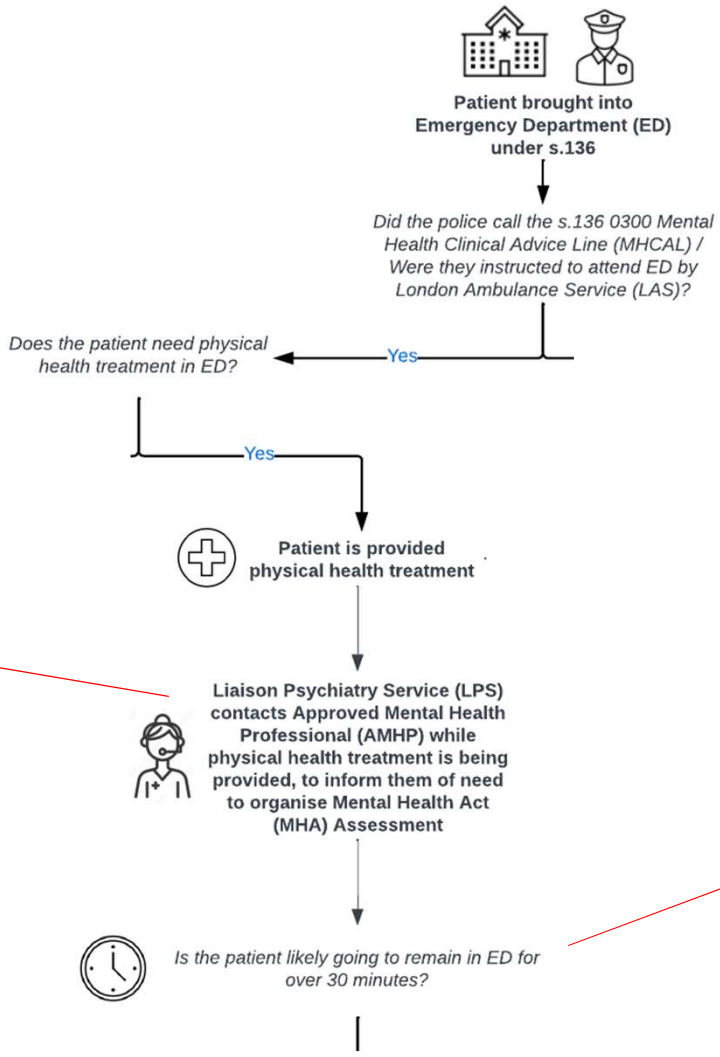
- Police officers must phone the s.136 0300 Mental Health Clinical Advice Line (MHCAL) for advice, **before** conveyance to ED.
- The only exception is where police encounter a serious or urgent physical health issue that requires the immediate attention of a LAS and/or ED team, which may include blue-light transport to an ED.

- If a police officer conveys a patient with no physical health need to an ED **without** first calling the MHCAL, they will be prompted by ED staff to call the line for advice.
- It is in the officer and patient's best interest therefore to call the line ahead of conveyance.
- There are exceptions in terms of the custody pathway.

- If no HBPoS is located, Mental Health Act (MHA) Assessment process commences in ED.
- ED staff complete local processes for facilitating assessment, eg. contacting Approved Mental Health Professional (AMHP).

- ED staff arrange transport for the patient to be conveyed to the identified HBPoS.

ED Place of Safety Protocol Flowchart v13



- By contacting the AMHP & S12 Doctor while physical health treatment is underway and commencing a parallel assessment, the patient gets fastest access to both physical health and mental health treatment – with subsequent benefits to safety and quality of care for the patient.

- If physical health treatment is expected to be completed within 30 minutes of the patient arriving, the LPS can call their local HBPOS and secure a bed, if available. LPS will then be required to arrange conveyance.
- This process best serves the patient, by allowing them to be assessed in the most appropriate place for their needs, with the potential to facilitate a police handover sooner.

ED Place of Safety Protocol Flowchart v13



Did the police call the s.136 0300 Mental Health Clinical Advice Line (MHCAL) / Were they instructed to attend ED by London Ambulance Service (LAS)?

Does the patient need physical health treatment in ED? ← Yes

No

Liaison Psychiatry Service (LPS) contacts their local HBPOS only for capacity (Do not call the 0300 MHCAL. LPS to contact local HBPOS directly via local agreed routes)



Local HBPOS available?

← Yes Patient is accepted & conveyed to Local HBPOS within an hour of acceptance

No → LPS to contact AMHP and inform them of need to organise MHA Assessment in ED

- If a patient has been conveyed to ED due to the no availability of a HBPOS bed, the LPS may call their **local** HBPOS only, to check if capacity has become available during the time taken to convey the patient to ED.
- This process best serves the patient, by allowing them to be assessed in the most appropriate place for their needs, with the potential to facilitate a police handover sooner.

- ED staff arrange transport for the patient to be conveyed to the identified HBPOS.

Glossary



- **s.136 0300 Mental Health Clinical Advice Line (MHCAL):** The service that police Should call to receive advice about patients in crisis, to enable them to make better decisions about whether the patient needs detention under s.136, or to identify the appropriate service to which the patient can be referred, whether or not placed under s.136.
- **Health Based Place of Safety (HBPoS):** A designated location where individuals experiencing a mental health crisis can be taken for assessment and care.
- **Liaison Psychiatry Service (LPS):** A hospital service, made up of mental health professionals, that provides specialist mental health assessment and treatment for patients attending general hospitals.
- **Approved Mental Health Professional (AMHP):** A qualified and specially trained member of staff who has been approved by a local social services authority to carry out duties under the Mental Health Act. The AMHP is typically a social worker, nurse, occupational therapist, or psychologist.
- **Mental Health Act (MHA):** The legislation that governs the assessment, treatment, and rights of individuals with mental health disorders in the United Kingdom. It provides a framework for the care and treatment of people who are experiencing mental health crises, ensuring that their rights are protected while addressing the need for intervention in certain circumstances.
- **MHA Assessment:** A process in which a person's mental health is formally evaluated to determine if they meet the criteria for involuntary admission to a psychiatric hospital or for the application of other mental health interventions under the provisions of the Mental Health Act.