

UKHSA London Region Health Protection Team contact number is changing to 0300 30 30 450 on 30 August 2023

We're writing to let you know about changes to the contact details for the UKHSA London Health Protection Team, which are set out on the next page.

What's changing and when?

- **On 30 August we're changing our telephone number to 0300 30 30 450.** Please use this number for all calls, during the day or out of hours, and regardless of where in London you are calling from. Don't worry, if you call our old numbers, a message will remind you to redial our new number.
- **We moved office on 1 August.** On 1 August our South London and North East North Central London teams moved from Nobel House in Westminster to 10 South Colonnade, Canary Wharf, London E14 EPU. The North West London team remains in Colindale.
- **Our email addresses will remain the same.**
- **All our new contact details will be available on our website from 30 August** [Contacts: UKHSA health protection teams - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/contacts-ukhsa-health-protection-teams)

What do you need to do?

- **Please use our new phone number 0300 30 30 450 from 30 August,** and share it with your team
- **Please update any material which includes our contact details** e.g. websites, guidance
- **Please use our new Notification of Infectious Diseases form,** which is attached. Although it's easier for us if you use the new form, don't worry if you forget because we'll still process it. For more information about reporting infectious diseases please see [Notifiable diseases and causative organisms: how to report - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/notifiable-diseases-and-causative-organisms-how-to-report)

Thanks very much for reading, as always if you have any questions, please contact us.

London Region Health Protection Team Contact Details

Call us on 0300 30 30 450 (from 30 Aug 2023)		
North West London	North East North Central London	South London
NWLHPT.OnCall@ukhsa.gov.uk	necl.team@ukhsa.gov.uk	SLHPT.OnCall@ukhsa.gov.uk
Send patient identifiable information (PII) to phe.nwl@nhs.net	Send patient identifiable information (PII) to phe.nenclhpt@nhs.net	Send patient identifiable information (PII) to phe.slhpt@nhs.net
London Region Health Protection Team UKHSA 61 Colindale Avenue London NW9 5EQ	London Region Health Protection Team UKHSA 5th floor 10 South Colonnade London E14 5EA	

