

NHS England

SE18UG

To: Health visiting services

Maternity services

Primary care immunisers

133-155 Waterloo Road London

Wellington House

Copied ICB leads

to: Practice Managers

Trust Leads PCN leads

6 December 2023

Sent by email

Dear Colleagues

Reminder: Termination of London eRedbook pilot from 31st December 2023

In October and November, NHSE London communicated with stakeholders about the termination of the eRedbook pilot in London. This pilot was originally designed to test a digital child health record solution. However, the national strategy for a digital child health record solution has moved on since the implementation of the pilot in London.

So this is a further letter confirming the end date of the pilot in London and advising those services that either provide the paper red book for a newborn baby or that use the paper redbook when vaccinating a child, about what happens from 1st January 2024.

Background

The eRedbook pilot in London is ending on 31 December, as part of the process of aligning the capital with a national strategy for the electronic sharing with parents/carers of key clinical details of their newborn baby, such as screening and immunisation, height and weight (a digital child health record).

NHS England, London is working with the eRedbook provider, Sitekit, during the exit process regarding data management to ensure full compliance with Data Protection Legislation once the contract has ended. The end of the pilot phase means the eRedbook facility to receive and store details of newborn screening, immunisation and other features will no longer be available for babies living in London.

Options for parents who have signed up to an eRedbook

SiteKit has provided parents and carers with information about their options concerning access to electronic information held in the eRedbook following the end of the contract. The options are:

1) Continue using e-redbook for their own records - If parents/carers choose to continue using e-redbook for their own records, they should respond to the Sitekit email requesting consent which will follow in the coming weeks. If a parent/carer gives consent, Sitekit will become the data controller of the information in the e-redbook product and they will continue to retain all the information in the e-redbook. From 31st December 2023, parents/carers and health care professionals should use the paper redbook.

2) Download and keep a copy of the e-Redbook up to 31st December 2023 - If parents/carers would like a copy of the e-Redbook up to 31st December 2023, they can obtain a copy of the personal data by navigating to 1. Settings and selected the option 2. Get a backup of my data. From 31st December 2023, parents/carers and health care professionals should use the paper redbook.

If parents/carers have not chosen one of these options by 31st December 2023, then the information held by Sitekit will be destroyed after 31st December 2023. PLEASE NOTE – A CHILD'S NHS CLINICAL RECORD WILL CONTINUE TO BE HELD BY THE HEALTHCARE PROFESSIONALS PROVIDING CARE FOR A CHILD. From 31st December 2023, parents/carers and health care professionals should use the paper redbook.

NHSE London has included with this letter, an information sheet that health services can share with eRedbook holders if they have any questions. Sitekit is communicating with all holders of eRedbooks and advising them of the options described above.

What this means for you and your service:

The paper red book remains the definitive parent-held record for children's immunisations, health reviews and screening tests until a national solution for a digital personal child health record is in place.

The child's clinical record(s) and CHIS remain the definitive NHS record of information

Therefore

- Services must ensure that all clinical information remains available in clinical systems
- Services must give all new parents/carers a paper red book from now.
- There should be no new sign-ups to eRedbook under this contract during December
- It is assumed that any information that is accessed through the parents eRedbook for clinical purposes under this contract will no longer be available after 31 December 2023. Clinical information will always be available in the child's NHS clinical record(s) and in CHIS.
- Your services login to eRedbook will not be available after 31st December 2023.
 You will not be able to input new data into eRedbook under this contract
- The paper red book should have been issued during the pilot alongside the eRedbook as a condition of the pilot. **IF** this did not happen and a parent wants a red book, the parent/carer should be advised to request one from their health visiting service. Health visiting services know how to order stocks of red books.
- The parent held paper red book should continue to be kept up to date with key health information such as immunisation records, height and weight.

The decision to end this pilot comes as a result of the need to align the London region with the rest of the England in anticipation of the national strategy for digital personal child health records.

We would like to thank for your support of eRedbook pilot in London. We will keep you updated on the future developments of the national strategy for digital personal child health records.

If you have any queries, please email: england.london.e-redbookqueries@nhs.net

Kind regards,

broken

Will Huxter

Director – Primary Care and Public Health Commissioning, NHS England, London Region