**ENT Urgent Referral Clinic (URC)**

**Referral to be emailed to: bartshealth.ENTreferralsRLH@nhs.net**

**GENERAL POINTS**

* URC is a SHO-led service which can offer short term management of acute conditions.
* URC is **not** a 2WW service- Please refer on to an appropriate 2WW pathway for suspected malignancy.
* Please specify whether the referral is for paediatric or adult clinics clearly to aid triage. URC cannot accommodate patients in beds or stretchers.
* URC is not able to make any onward referrals to General ENT clinics. If further treatment is required, you will be required to do this. We do not offer any long term follow-up treatment from URC.
* For **suspected sudden sensorineural hearing loss,** please consider starting the patient on high dose prednisolone (1mg/kg up to a maximum of 60mg daily) with PPI cover ASAP. A tapering does should be prescribed of 10mg daily until stop. Then discuss on the day with the ENT SHO via the Royal London Hospital switchboard.

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| **PATIENT DETAILS**  SURNAME:  FIRST NAME:  NHS Number :  DAYTIME CONTACT NUMBER(s)  ESENTIAL :  DOB:  Male / Female :  Address: |
| **CLINICIAN DETAILS**  DATE OF REFERRAL:  SOURCE: □ GP  □ OTHER (PLEASE STATE)  CONTACT NUMBER:  ADDRESS : |

**PATIENT DETAILS**

SURNAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

FIRST NAME:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

NHS Number : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

DAYTIME CONTACT NUMBER(s) **ESSENTIAL**:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

DOB: \_\_\_/\_\_\_\_/\_\_\_\_\_\_\_

Male / Female

Address:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**PATIENT DETAILS**

SURNAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

FIRST NAME:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

NHS Number : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

DAYTIME CONTACT NUMBER(s) **ESSENTIAL**:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

DOB: \_\_\_/\_\_\_\_/\_\_\_\_\_\_\_

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Address:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please tick as appropriate:

□ Recurrent **epistaxis**- please give a 2 weeks course of naseptin BEFORE

referring

□ **Nasal fractures**- referral should be made at the time of injury and within 2

weeks of date of injury. This is to assess whether a manipulation under

anaesthetic is required. If it has been longer than two weeks since injury, please refer to rhinology outpatient clinic. (NB: Septal haematoma has to be referred to on-call SHO on the same day of presentation).

□ **Foreign bodies in the ear**-UNLESS it is a suspected button battery which

requires emergency management and should be discussed with the ENT

SHO ASAP.

□ **Otitis externa**- that has not responded to adequate treatment in primary care

i.e. 2 weeks of appropriate antibiotic + steroids drops e.g.

ciprofloxacin/dexamethasone 0.3%/0.1% ear drops- 4 drops 2 times a day

into affected ear(s). Even if there is significant debris requiring microsuction please start treatment.

□ **Acute otitis media with discharging perforation** that has not responded to

2 weeks of ciprofloxacin 0.3% eye drops- 4 drops into affected ear 2 times a

day.

□ **Acute salivary gland problems** e.g. parotitis, Submandibular gland sialadenitis: please treat with co-amoxiclav, analgesia and hydration for 1 week BEFORE referral.

PLEASE GIVE COMPLETE DETAILS BELOW ON CONDITION AND TREATMENT

**PATIENT DETAILS**

SURNAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

FIRST NAME:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

NHS Number : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

DAYTIME CONTACT NUMBER(s) **ESSENTIAL**:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

DOB: \_\_\_/\_\_\_\_/\_\_\_\_\_\_\_

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Conditions that require urgent management; same day review, other ENT emergencies and ENT advice please contact the **on-call ENT SHO via the Royal London Hospital Switchboard.**

**CLINICAL DETAILS:**

**TREATMENT RECEIVED:**

**PAST MEDICAL HISTORY :**

**If we are unable to contact a patient following multiple attempts, we will write to the patient and discharge them from our clinic. In this event, and if on-going symptoms, a further referral will be required.**