

3 Minute Briefing for Specialist Advice

Advice and Refer services going live:

Ophthalmology - Adult Squint/Neuro-Ophthalmology at **RLH** going live on **30th November 23**

Polite reminder:

- **When selecting advice and refer services**, ensure you select the request type 'advice' before making a referral. This will ensure you see the correct services available in your area. Currently referrals for WXH rheumatology are being sent to the wrong trust as advice is not being selected when making the request. Before submitting the request please give permission to the provider to convert to a referral.
- If you need any help, including guidance on what to do if an A&G request has not been answered, please refer to the **A&G handbook**.
- Please respond to any queries from secondary care promptly for the patient's benefit and remember to close the request afterwards.
- Please ensure A&R is being used for clinical queries and referrals, not for **admin or pathology queries**.

For information on which specialties have switched to A&R please refer to the **[Barts Health website](#)**.