**Ability to view digital prescriptions within the NHS App**

**What does this mean for patients?**

Early user research has shown that offering greater visibility of prescriptions will:

* Offer confirmation and reassurance that a prescription has been issued
* Enable patients to manage their medicines and prescription related queries earlier by providing information on prescribed items and
* Enable patients to understand the overall prescriptions process better.

Patients without a nominated pharmacy ca use a digital prescription barcode within the NHS App to collect prescriptions. This helps to avoid patients travelling to collect paper prescriptions and lowers the risk of losing prescription ID numbers.

More information on the digital EPS prescription can be found here: digital.nhs.uk/digital-prescriptions

**What does this mean for pharmacies?**

Pharmacies are more likely to have patients that could have an ability to use a digital EPS prescription within the NHS App. There may be scenarios for such pharmacies where this can help.

For example, for patients with a non-nominated prescription or a nominated prescription that has been returned to Spine (e.g., due to stock unavailability), the pharmacy may be able to scan the digital barcode or look-up the prescription ID within NHS App reducing the need for use of EPS Tracker.

Pharmacies should obtain consent from the patient before handling their device to enable scanning of the prescription barcode.

**What does this mean for prescribing organisations?**

Prescribing organisations using EPS should encourage the use of the NHS App for patients to view their prescriptions where possible, particularly when issuing a non-nominated prescription.

This could be helpful for remote or out of hours consultations where a non-nominated prescription is issued, as the prescription barcode and ID will be readily available for the patient on the NHS App.

**What will the digital prescription show?**

Each digital prescription(s) will list:

* Item(s) that have been prescribed (name, form, and quantity)
* Details of the healthcare provider that prescribed the medicines and
* Details of:
  + the patient’s chosen (nominated) pharmacy, dispensing doctor or dispensing appliance contractor (DAC)
  + a prescription barcode to take to a pharmacy of their choice that can be scanned to retrieve prescription details faster.

Patients will not see a digital prescription listed if it is:

* not prescribed via EPS
* an eRD prescription
* post-dated
* cancelled
* expired