

Re: Important information regarding Electronic Prescription Service (EPS) Implementation at Fresenius-Kabi

Dear Practice Manager

Fresenius Kabi UK acknowledges that EPS is widely implemented in GP Practices across the country, with many Practices and Clinical Commissioning Groups expressing their desire to issue electronic prescriptions to Fresenius Kabi. Since the early stages of EPS, Fresenius Kabi UK has liaised closely with NHS Digital and I'm now pleased to confirm that we will be implementing our Electronic Prescription Service with immediate effect.

Benefits of using EPS

The EPS will provide a more efficient service for patients as the system allows all users to establish if a prescription has been issued, without the delay currently experienced when posting prescriptions. This will also decrease the need for us to contact your surgery regarding any perceived outstanding prescriptions or any prescription queries we may have.

The EPS also allows you to cancel a prescription at any time before they have been dispensed, and replacements can be sent electronically, with immediate effect.

Please see full details below on how to implement this service at your Practice.

How to proceed

When issuing a prescription, you can use the One-Off Nomination. For this ensure that you select Other for Post Code and search using the Post Code: **ZE1 0AA**. Please note that the NHA has given a "dummy" Post Code to Distance Selling Pharmacies.

Then Select the Pharmacy with the details below:

Organisation Name: Calea

Organisation Code: FVG64

Organisation Address: Cestrian Court, Runcorn, Cheshire, WA7 1NT

As an alternative you can nominate our Pharmacy in the Community Pharmacy Field (If you are unable to do One-Off Nominations). When issuing a prescription, you will need to un-nominate the current Community Pharmacy that the Patient is registered to and nominate Calea Pharmacy using the details below.

Organisation Name: Calea

Organisation Code: FVG64

Organisation Address: Cestrian Court, Runcorn, Cheshire, WA7 1NT

Important Notes

1. When issuing a prescription for a Fresenius Kabi Homecare patient, please ensure that you nominate Calea as the pharmacy.
2. Issue the prescription for the medications requested by the patient to be dispensed by Calea (primarily Enteral Nutrition products). The nominated organisation must be changed back to the patients usual Community Pharmacy to ensure that any other medications that the patient prefers to be dispensed there are directed to the correct destination.

In the event of prescriptions being issued to Fresenius Kabi which were not requested by the patient, a member of staff will return this prescription to you using the EPS to ensure it can be directed to the correct Pharmacy.

If you have any queries or concerns, please do not hesitate to contact us.

Yours faithfully,

Sofia Marques

Pharmacy Team Leader

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